

APPENDIX D

OVERALL MILITARY HEALTH SYSTEM RESULTS

SATISFACTION

Table 3 Satisfaction with Military or Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) Average Satisfaction Score² (51, 52, 66, 67) by Gender (22) and Past Care³				
Satisfaction	Gender			
	Men		Women	
	Mil Care	Civ Care	Mil Care	Civ Care
Overall	3.4	4.0	3.4	4.1
(51 a, 66 a)	0.02	0.01	0.01	0.01
Willingness to recommend	3.2	3.9	3.2	4.0
(51 b, 66 b)	0.02	0.01	0.01	0.01
Technical quality	3.2	3.9	3.2	3.8
(52 l-s, 67 l-s)	0.02	0.01	0.01	0.01
Choice and continuity	2.3	3.7	2.4	3.6
(52 bb, cc, 67 bb, cc)	0.02	0.02	0.02	0.01
Finances	3.0	3.2	2.9	3.1
(52 ee, ff, 67 ee, ff)	0.02	0.02	0.02	0.02
Access to appointments	2.8	3.6	2.7	3.5
(52 g-j, 67 g-j)	0.01	0.01	0.01	0.01
Interpersonal concern	3.3	3.8	3.2	3.7
(52 t-aa, dd, 67 t-aa, dd)	0.01	0.01	0.01	0.01
Access to system resources	3.2	3.8	3.2	3.7
(52 a-f, k, gg, 67 a-f, k, gg)	0.01	0.01	0.01	0.01
Total population (n)	1,297,356	864,008	1,337,250	1,216,770

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care, while their responses to civilian satisfaction questions are found under Civ Care

² Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

³ The bottom number of each cell is the standard error of the sample estimate

Table 4 Satisfaction with Military or Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) Average Satisfaction Score² (51, 52, 66, 67) by Beneficiary Type (BGCSMPLP) and Past Care³								
Satisfaction	Beneficiary Type							
	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors, and Their Family Members Under Age 65		Retirees, Survivors, and Their Family Members Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
Overall	3.4	3.9	3.3	4.0	3.5	4.0	3.7	4.1
(51 a, 66 a)	0.02	0.04	0.02	0.02	0.02	0.01	0.02	0.01
Willingness to recommend	3.0	4.0	3.1	4.0	3.4	3.9	3.7	3.9
(51 b, 66 b)	0.02	0.04	0.02	0.02	0.02	0.01	0.02	0.01
Technical quality	3.1	3.8	3.1	3.8	3.4	3.8	3.7	3.9
(52 l-s, 67 l-s)	0.02	0.04	0.02	0.02	0.01	0.01	0.02	0.01
Choice and continuity	2.2	3.5	2.3	3.5	2.5	3.6	3.0	3.8
(52 bb, cc, 67 bb, cc)	0.02	0.06	0.02	0.03	0.02	0.02	0.03	0.01
Finances	3.1	2.9	2.9	2.8	2.8	3.1	3.1	3.4
(52 ee, ff, 67 ee, ff)	0.03	0.08	0.03	0.04	0.02	0.02	0.03	0.02
Access to appointments	2.7	3.5	2.7	3.5	2.8	3.6	3.0	3.6
(52 g-j, 67 g-j)	0.02	0.05	0.02	0.02	0.01	0.01	0.02	0.01
Interpersonal concern	3.1	3.7	3.0	3.7	3.4	3.8	3.8	3.9
(52 t-aa, dd, 67 t-aa, dd)	0.02	0.04	0.02	0.02	0.01	0.01	0.02	0.01
Access to system resources	3.1	3.6	3.1	3.6	3.3	3.8	3.6	3.9
(52 a-f, k, gg, 67 a-f, k, gg)	0.02	0.04	0.01	0.02	0.01	0.01	0.02	0.01
Total population (n)	979,489	277,854	548,280	339,937	787,548	956,958	319,290	506,159

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care, while their responses to civilian satisfaction questions are found under Civ Care

² Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

³ The bottom number of each cell is the standard error of the sample estimate

Table 5 Satisfaction with Health Care Beneficiaries in Domestic Catchment Areas Using Military Care in Past 12 Months (43) Average Satisfaction Score¹ (51, 52) by Service Affiliation of Facility (CACSMPLP)²			
Satisfaction	Service Affiliation of Facility ³		
	Army	Navy	Air Force
Overall	3.3	3.5	3.5
(51 a)	0.02	0.02	0.01
Willingness to recommend	3.1	3.2	3.3
(51 b)	0.02	0.03	0.01
Technical quality	3.1	3.2	3.3
(52 l-s)	0.01	0.02	0.01
Choice and continuity	2.3	2.4	2.4
(52 bb, cc)	0.02	0.03	0.01
Finances	3.0	3.0	2.9
(52 ee, ff)	0.02	0.03	0.02
Access to appointments	2.7	2.8	2.8
(52 g-i)	0.01	0.02	0.01
Interpersonal concern	3.1	3.3	3.3
(52 t-aa, dd)	0.01	0.02	0.01
Access to system resources	3.2	3.2	3.2
(52 a-f, k, gg)	0.01	0.02	0.01
Total population (n)	979,344	815,376	839,886

¹ Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

² The bottom number of each cell is the standard error of the sample estimate

³ The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 6 Satisfaction with Military and Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58) Average Satisfaction Score¹ (51, 52, 66, 67) by Gender (22) and Past Care²				
Satisfaction	Gender			
	Men		Women	
	Mil Care	Civ Care	Mil Care	Civ Care
Overall	3.3	3.9	3.3	4.0
(51 a, 66 a)	0.02	0.02	0.02	0.01
Willingness to recommend	3.2	3.9	3.2	3.9
(51 b, 66 b)	0.03	0.02	0.02	0.01
Technical quality	3.2	3.8	3.1	3.7
(52 l-s, 67 l-s)	0.02	0.02	0.02	0.01
Choice and continuity	2.3	3.5	2.3	3.5
(52 bb, cc, 67 bb, cc)	0.03	0.03	0.02	0.02
Finances	2.8	3.1	2.8	2.9
(52 ee, ff, 67 ee, ff)	0.03	0.03	0.02	0.02
Access to appointments	2.7	3.4	2.6	3.4
(52 g-j, 67 g-j)	0.02	0.02	0.02	0.01
Interpersonal concern	3.3	3.8	3.1	3.7
(52 t-aa, dd, 67 t-aa, dd)	0.02	0.02	0.02	0.01
Access to system resources	3.2	3.7	3.1	3.6
(52 a-f, k, gg, 67 a-f, k, gg)	0.02	0.02	0.01	0.01
Total population (n) ³	516,233	516,233	780,150	780,150

¹ Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

² The bottom number of each cell is the standard error of the sample estimate

³ Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

Table 7 Satisfaction with Military and Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58) Average Satisfaction Score¹ (51, 52, 66, 67) by Beneficiary Type (BGCSMPLP) and Past Care²								
Satisfaction	Beneficiary Type							
	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors, and Their Family Members Under Age 65		Retirees, Survivors, and Their Family Members Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
Overall	3.2	3.9	3.2	4.0	3.4	4.0	3.6	4.0
(51 a, 66 a)	0.04	0.04	0.03	0.03	0.02	0.02	0.02	0.01
Willingness to recommend	2.9	4.0	2.9	4.0	3.3	3.8	3.6	3.8
(51 b, 66 b)	0.05	0.04	0.03	0.03	0.02	0.02	0.02	0.02
Technical quality	2.9	3.8	3.0	3.7	3.2	3.7	3.6	3.8
(52 l-s, 67 l-s)	0.04	0.04	0.03	0.03	0.02	0.02	0.02	0.02
Choice and continuity	2.1	3.5	2.2	3.5	2.4	3.5	2.8	3.7
(52 bb, cc, 67 bb, cc)	0.05	0.06	0.03	0.03	0.02	0.02	0.03	0.02
Finances	2.9	2.9	2.8	2.7	2.7	3.0	3.0	3.2
(52 ee, ff, 67 ee, ff)	0.06	0.08	0.04	0.04	0.03	0.02	0.03	0.02
Access to appointments	2.6	3.5	2.6	3.4	2.6	3.4	2.9	3.5
(52 g-j, 67 g-j)	0.04	0.05	0.02	0.03	0.02	0.02	0.02	0.02
Interpersonal concern	3.0	3.7	2.9	3.7	3.3	3.7	3.7	3.8
(52 t-aa, dd, 67 t-aa, dd)	0.04	0.04	0.02	0.03	0.02	0.02	0.02	0.02
Access to system resources	3.0	3.6	3.0	3.6	3.2	3.7	3.5	3.7
(52 a-f, k, gg, 67 a-f, k, gg)	0.03	0.04	0.02	0.02	0.02	0.01	0.02	0.01
Total population (n) ³	252,384	252,384	272,563	272,563	514,202	514,202	257,233	257,233

¹ Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

² The bottom number of each cell is the standard error of the sample estimate

³ Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

Table 8 Satisfaction with Military or Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) Average Satisfaction Score² (51, 52, 66, 67) by TRICARE Prime Enrollment Status (BGCSMPLP, 76,								
Satisfaction	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)							
	Active Duty		Enrolled Non-Active Duty		Not Enrolled Under Age 65		Not Enrolled Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
Overall	3.4	3.9	3.5	3.9	3.2	4.1	3.7	4.1
(51 a, 66 a)	0.02	0.05	0.02	0.02	0.03	0.02	0.02	0.01
Willingness to recommend	3.0	3.9	3.4	3.8	3.1	4.0	3.7	4.0
(51 b, 66 b)	0.03	0.05	0.02	0.02	0.03	0.02	0.02	0.01
Technical quality	3.1	3.8	3.3	3.6	3.2	3.9	3.7	3.8
(52 l-s, 67 l-s)	0.02	0.05	0.01	0.02	0.02	0.01	0.02	0.01
Choice and continuity	2.2	3.5	2.5	3.3	2.2	3.7	2.9	3.8
(52 bb, cc, 67 bb, cc)	0.03	0.07	0.02	0.02	0.03	0.02	0.03	0.02
Finances	3.1	2.9	3.0	2.9	2.5	3.2	3.1	3.4
(52 ee, ff, 67 ee, ff)	0.03	0.08	0.02	0.03	0.04	0.02	0.04	0.02
Access to appointments	2.7	3.4	2.8	3.4	2.5	3.6	3.0	3.6
(52 g-j, 67 g-j)	0.02	0.06	0.01	0.02	0.03	0.02	0.03	0.01
Interpersonal concern	3.1	3.7	3.3	3.6	3.2	3.9	3.8	3.9
(52 t-aa, dd, 67 t-aa, dd)	0.02	0.05	0.01	0.02	0.02	0.02	0.02	0.01
Access to system resources	3.2	3.6	3.3	3.6	3.1	3.9	3.6	3.9
(52 a-f, k, gg, 67 a-f, k, gg)	0.02	0.05	0.01	0.02	0.02	0.01	0.02	0.01
Total population (n)	630,684	166,804	645,604	442,148	308,452	485,814	196,810	346,667

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care, while their responses to civilian satisfaction questions are found under Civ Care

² Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

³ The bottom number of each cell is the standard error of the sample estimate

Table 9 Satisfaction with Health Care Beneficiaries in Domestic Catchment Areas Using Military Care in Past 12 Months (43) Average Satisfaction Score¹ (51, 52) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)²					
Satisfaction	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Overall	3.4	3.6	3.4	3.2	3.7
(51 a)	0.02	0.02	0.05	0.03	0.02
Willingness to recommend	3.0	3.5	3.2	3.1	3.7
(51 b)	0.03	0.02	0.05	0.03	0.02
Technical quality	3.1	3.3	3.2	3.2	3.7
(52 l-s)	0.02	0.02	0.05	0.02	0.02
Choice and continuity	2.2	2.6	2.5	2.2	2.9
(52 bb, cc)	0.03	0.02	0.06	0.03	0.03
Finances	3.1	3.1	2.8	2.5	3.1
(52 ee, ff)	0.03	0.03	0.07	0.04	0.04
Access to appointments	2.7	2.9	2.6	2.5	3.0
(52 g-j)	0.02	0.02	0.05	0.03	0.03
Interpersonal concern	3.1	3.3	3.2	3.2	3.8
(52 t-aa, dd)	0.02	0.02	0.04	0.02	0.02
Access to system resources	3.2	3.3	3.1	3.1	3.6
(52 a-f, k, gg)	0.02	0.01	0.04	0.02	0.02
Total population (n)	630,684	430,404	94,353	308,452	196,810

¹ Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

² The bottom number of each cell is the standard error of the sample estimate

Table 10 Satisfaction with Military or Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) Average Satisfaction Score² (51, 52, 66, 67) by Phase of TRICARE (CACSMPLP) and Past Care³						
Satisfaction	Phase of TRICARE					
	Mature TRICARE		New TRICARE		Pre-TRICARE	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
Overall (51 a, 66 a)	3.5 0.02	4.0 0.02	3.4 0.01	4.0 0.01	3.4 0.02	4.1 0.02
Willingness to recommend (51 b, 66 b)	3.3 0.02	3.9 0.02	3.1 0.01	3.9 0.01	3.2 0.02	4.0 0.02
Technical quality (52 l-s, 67 l-s)	3.3 0.02	3.8 0.02	3.2 0.01	3.8 0.01	3.2 0.02	3.9 0.02
Choice and continuity (52 bb, cc, 67 bb, cc)	2.5 0.02	3.6 0.02	2.4 0.02	3.6 0.02	2.3 0.02	3.7 0.02
Finances (52 ee, ff, 67 ee, ff)	3.1 0.03	3.2 0.02	2.8 0.02	3.1 0.02	2.9 0.03	3.2 0.03
Access to appointments (52 g-j, 67 g-j)	2.8 0.02	3.5 0.02	2.7 0.01	3.5 0.01	2.7 0.02	3.6 0.02
Interpersonal concern (52 t-aa, dd, 67 t-aa, dd)	3.3 0.02	3.8 0.02	3.2 0.01	3.8 0.01	3.2 0.02	3.8 0.02
Access to system resources (52 a-f, k, gg, 67 a-f, k, gg)	3.3 0.02	3.8 0.02	3.2 0.01	3.8 0.01	3.2 0.02	3.8 0.02
Total population (n)	861,786	639,012	919,765	802,421	853,056	639,476

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care, while their responses to civilian satisfaction questions are found under Civ Care

² Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

³ The bottom number of each cell is the standard error of the sample estimate

Table 11 Satisfaction with Military or Civilian Health Care Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) Average Satisfaction Scale Values² (51, 52, 66, 67) by Health Status (1-7, 93) and Past Care³								
Satisfaction	Physical Health Status				Mental Health Status			
	Top Quartile		Bottom Quartile		Top Quartile		Bottom Quartile	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
Overall (51 a, 66 a)	3.6 0.02	4.1 0.02	3.2 0.02	4.0 0.02	3.5 0.02	4.1 0.02	3.2 0.02	3.9 0.02
Willingness to recommend (51 b, 66 b)	3.3 0.03	4.0 0.02	3.0 0.02	3.9 0.02	3.3 0.02	4.0 0.02	3.0 0.03	3.9 0.02
Technical quality (52 l-s, 67 l-s)	3.4 0.02	4.0 0.02	3.0 0.02	3.7 0.01	3.3 0.02	3.9 0.02	2.9 0.02	3.6 0.02
Choice and continuity (52 bb, cc, 67 bb, cc)	2.4 0.03	3.8 0.02	2.2 0.02	3.5 0.02	2.5 0.02	3.8 0.02	2.1 0.03	3.4 0.03
Finances (52 ee, ff, 67 ee, ff)	3.2 0.03	3.4 0.03	2.7 0.03	3.0 0.02	3.1 0.03	3.3 0.02	2.7 0.04	2.8 0.03
Access to appointments (52 g-j, 67 g-j)	2.9 0.02	3.7 0.02	2.6 0.02	3.4 0.02	2.8 0.02	3.6 0.02	2.5 0.02	3.4 0.02
Interpersonal concern (52 t-aa, dd, 67 t-aa, dd)	3.4 0.02	4.0 0.02	3.1 0.02	3.7 0.01	3.4 0.02	3.9 0.02	3.0 0.02	3.6 0.02
Access to system resources (52 a-f, k, gg, 67 a-f, k, gg)	3.4 0.02	4.0 0.02	3.1 0.01	3.7 0.01	3.3 0.02	3.9 0.02	3.0 0.02	3.6 0.02
Total population (n)	546,532	413,367	772,091	661,123	784,379	599,227	444,066	360,768

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care, while their responses to civilian satisfaction questions are found under Civ Care

² Average Satisfaction Scale values represent the arithmetic mean for responses to parts of questions 51, 52, 66 and 67, where the responses range in value from one for very dissatisfied (or poor) to five for very satisfied (or excellent)

³ The bottom number of each cell is the standard error of the sample estimate

Table 13 Reasons for Not Using a Military Treatment Facility for Most Care in the Past 12 Months (55, 56) All Beneficiaries (55) and Beneficiaries Who Did Not Use a Military Treatment Facility for Most Care in the Past 12 Months (56) Percent of Beneficiaries in Do		
Reasons for Not Using a Military Treatment Facility for Most Care	Gender	
	Men	Women
Did not use a military facility for most care in past 12 months (55)	39.6 0.40	49.7 0.42
Never try to get care (56 a)	23.4 0.53	24.9 0.53
Did not need care (56 b)	16.9 0.54	9.9 0.38
Military facility too far away (56 c)	14.5 0.48	16.8 0.45
Too difficult to get an appointment (56 d)	33.9 0.59	34.3 0.58
Cannot see same provider (56 e)	17.8 0.49	23.5 0.53
Military facility used has been closed (56 f)	4.0 0.20	4.6 0.23
Services needed not available (56 g)	13.7 0.44	16.3 0.45
Get better care from civilian providers (56 h)	25.6 0.57	30.1 0.58
Not eligible for care in a military facility (56 i)	8.2 0.33	7.9 0.29
No appointment available for my type of beneficiary (56 j)	15.0 0.40	17.8 0.43
Difficult to find parking (56 k)	2.8 0.24	4.0 0.29
Some other reason (56 l)	19.5 0.53	22.4 0.53
Total population not using a military treatment facility for most care (n) ²	736,819	918,961

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-13 because only those respondents who answer no to question 55 are included in rows 2-13

Table 14 Reasons for Not Using a Military Treatment Facility for Most Care in the Past 12 Months (55, 56) All Beneficiaries (55) and Beneficiaries Who Did Not Use a Military Treatment Facility for Most Care in the Past 12 Months (56) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹				
Reasons for Not Using a Military Treatment Facility for Most Care	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors, and Their Family Members Under Age 65	Retirees, Survivors, and Their Family Members Age 65 or Over
Did not use a military facility for most care in past 12 months (55)	11.2 0.57	30.3 0.72	65.1 0.46	77.9 0.40
Never try to get care (56 a)	11.9 1.84	15.9 1.23	23.5 0.51	32.6 0.56
Did not need care (56 b)	30.1 2.41	13.1 0.94	13.2 0.41	7.9 0.31
Military facility too far away (56 c)	14.9 1.90	16.7 1.10	16.6 0.44	14.2 0.45
Too difficult to get an appointment (56 d)	14.4 1.80	30.3 1.43	40.5 0.58	29.0 0.53
Cannot see same provider (56 e)	11.9 1.63	25.6 1.38	23.9 0.52	15.8 0.43
Military facility used has been closed (56 f)	2.3 0.72	2.8 0.47	4.5 0.22	5.2 0.26
Services needed not available (56 g)	14.8 1.94	22.9 1.22	14.6 0.41	13.1 0.38
Get better care from civilian providers (56 h)	23.4 2.29	36.7 1.50	29.6 0.55	23.0 0.50
Not eligible for care in a military facility (56 i)	7.1 1.36	3.5 0.51	4.9 0.25	16.4 0.43
No appointment available for my type of beneficiary (56 j)	1.4 0.60	7.2 0.81	18.7 0.45	20.5 0.46
Difficult to find parking (56 k)	2.3 0.89	5.4 0.85	3.3 0.26	3.2 0.24
Some other reason (56 l)	22.4 2.21	31.1 1.44	21.3 0.49	16.0 0.44
Total population not using a military treatment facility for most care (n) ²	126,941	196,231	874,088	458,651

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-13 because only those respondents who answer no to question 55 are included in rows 2-13

Table 15 Reasons for Not Using a Military Treatment Facility for Most Care in the Past 12 Months (55, 56) All Beneficiaries (55) and Beneficiaries Who Did Not Use a Military Treatment Facility for Most Care in the Past 12 Months (56) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Reasons for Not Using a Military Treatment Facility for Most Care	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Did not use a military facility for most care in past 12 months (55)	38.0 0.44	44.5 0.67	51.6 0.34
Never try to get care (56 a)	21.1 0.57	27.3 0.89	24.2 0.48
Did not need care (56 b)	14.1 0.57	13.5 0.75	11.8 0.37
Military facility too far away (56 c)	14.7 0.55	16.2 0.72	16.3 0.44
Too difficult to get an appointment (56 d)	35.7 0.72	28.7 0.89	37.3 0.54
Cannot see same provider (56 e)	22.0 0.64	22.7 0.85	18.7 0.43
Military facility used has been closed (56 f)	2.1 0.21	6.2 0.35	4.5 0.24
Services needed not available (56 g)	14.9 0.55	15.2 0.72	15.3 0.39
Get better care from civilian providers (56 h)	29.8 0.70	30.0 0.95	25.3 0.48
Not eligible for care in a military facility (56 i)	7.2 0.35	7.0 0.47	9.6 0.31
No appointment available for my type of beneficiary (56 j)	14.8 0.49	11.9 0.60	21.6 0.45
Difficult to find parking (56 k)	3.4 0.28	5.6 0.53	1.8 0.15
Some other reason (56 l)	22.1 0.63	23.2 0.89	18.7 0.43
Total population not using a military treatment facility for most care (n) ³	489,748	516,124	650,039

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

³ The total population for row 1 is different from the total population for rows 2-13 because only those respondents who answer no to question 55 are included in rows 2-13

Table 16					
Reasons for Not Using a Military Treatment Facility for Most Care in the Past 12 Months (55, 56)					
Beneficiaries Using Military Care in the Past 12 Months (43) and Beneficiaries Who Did Not Use a Military Treatment Facility for Most Care in the Past 12 Months (56)					
Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79) ¹					
Reasons for Not Using a Military Treatment Facility for Most Care	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Did not use a military facility for most care in past 12 months (55)	7.4 0.57	11.6 0.54	62.5 1.92	57.2 1.02	65.0 0.83
Never try to get care (56 a)	9.7 2.67	2.5 1.09	15.8 1.97	16.1 0.99	21.6 0.97
Did not need care (56 b)	14.1 2.96	9.2 1.45	5.4 1.00	8.5 0.80	5.3 0.48
Military facility too far away (56 c)	15.6 2.63	8.3 1.94	19.4 2.05	14.3 0.95	12.0 0.79
Too difficult to get an appointment (56 d)	17.9 2.70	20.3 2.16	30.8 2.22	40.6 1.27	28.5 0.99
Cannot see same provider (56 e)	16.4 2.85	15.0 1.81	23.3 2.14	24.9 1.13	14.1 0.80
Military facility used has been closed (56 f)	3.1 1.46	2.1 0.55	5.9 0.92	5.5 0.59	5.9 0.53
Services needed not available (56 g)	23.3 3.25	41.6 2.45	14.3 1.55	20.1 1.01	16.8 0.77
Get better care from civilian providers (56 h)	31.2 3.74	17.6 1.90	30.0 2.34	30.8 1.21	20.2 0.88
Not eligible for care in a military facility (56 i)	2.1 1.10	1.6 0.52	9.1 1.32	5.9 0.60	16.6 0.78
No appointment available for my type of beneficiary (56 j)	1.6 0.70	9.2 1.75	16.0 1.61	25.8 1.12	25.4 0.92
Difficult to find parking (56 k)	3.1 1.21	1.9 0.59	5.9 1.63	4.5 0.68	3.7 0.52
Some other reason (56 l)	33.0 3.85	36.0 2.42	32.5 2.33	25.0 1.15	18.9 0.89
Total population not using a military treatment facility for most care (n) ²	46,388	49,430	58,408	174,755	126,064

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-13 because only those respondents who answer no to question 55 are included in rows 2-13

Table 18 Satisfaction with CHAMPUS Benefits Beneficiaries Who Used CHAMPUS in Past 12 Months (68) Average Satisfaction Score¹ (69) in Domestic Catchment Areas (CACSMPLP) by Gender (22)²		
Satisfaction with CHAMPUS Benefits	Gender	
	Men	Women
Providers' willingness to submit claims (69 a)	3.6 0.03	3.8 0.02
Claims processing procedures (69 b)	3.0 0.04	3.3 0.02
Time to solve claim problems (69 c)	2.8 0.04	3.0 0.02
Time waiting for payment (69 d)	2.8 0.03	3.1 0.02
Amount of CHAMPUS deductible (69 e)	2.7 0.04	2.9 0.02
Amount of CHAMPUS copayment (69 f)	2.8 0.03	3.1 0.02
Coverage of services and procedures (69 g)	2.8 0.04	3.0 0.02
Total population who used CHAMPUS in past 12 months (n)	228,401	458,614

¹ These average scores represent the arithmetic mean for responses to each part of question 69, where the responses range in value from one for very dissatisfied to five for very satisfied

² The bottom number of each cell is the standard error of the sample estimate

Table 19 Satisfaction with CHAMPUS Benefits Beneficiaries Who Used CHAMPUS in Past 12 Months (68) Average Satisfaction Score¹ (69) in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)²				
Satisfaction with CHAMPUS Benefits	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors, and Their Family Members Under Age 65	Retirees, Survivors, and Their Family Members Age 65 or Over
Providers' willingness to submit claims (69 a)	3.5 0.09	3.9 0.03	3.8 0.02	3.5 0.06
Claims processing procedures (69 b)	3.0 0.09	3.4 0.04	3.2 0.02	3.1 0.08
Time to solve claim problems (69 c)	2.7 0.09	3.0 0.04	2.9 0.02	2.9 0.08
Time waiting for payment (69 d)	2.8 0.09	3.1 0.04	3.0 0.02	2.9 0.08
Amount of CHAMPUS deductible (69 e)	2.9 0.10	3.0 0.04	2.8 0.02	2.8 0.08
Amount of CHAMPUS copayment (69 f)	3.0 0.09	3.2 0.04	2.9 0.02	2.9 0.08
Coverage of services and procedures (69 g)	3.0 0.09	3.0 0.04	2.9 0.02	2.9 0.08
Total population who used CHAMPUS in past 12 months (n)	68,446	176,193	414,105	28,270

¹ These average scores represent the arithmetic mean for responses to each part of question 69, where the responses range in value from one for very dissatisfied to five for very satisfied

² The bottom number of each cell is the standard error of the sample estimate

Table 20 Satisfaction with CHAMPUS Benefits Beneficiaries Who Used CHAMPUS in Past 12 Months (68) Average Satisfaction Score¹ (69) in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)²			
Satisfaction with CHAMPUS Benefits	Service Affiliation of Facility ³		
	Army	Navy	Air Force
Providers' willingness to submit claims (69 a)	3.8 0.03	3.8 0.04	3.7 0.02
Claims processing procedures (69 b)	3.3 0.03	3.3 0.04	3.2 0.02
Time to solve claim problems (69 c)	3.0 0.03	3.0 0.04	2.8 0.02
Time waiting for payment (69 d)	3.0 0.03	3.1 0.04	2.9 0.02
Amount of CHAMPUS deductible (69 e)	2.9 0.03	2.9 0.04	2.8 0.02
Amount of CHAMPUS copayment (69 f)	3.0 0.03	3.0 0.04	2.9 0.02
Coverage of services and procedures (69 g)	3.0 0.03	3.0 0.04	2.9 0.02
Total population who used CHAMPUS in past 12 months (n)	216,110	223,494	247,411

¹ These average scores represent the arithmetic mean for responses to each part of question 69, where the responses range in value from one for very dissatisfied to five for very satisfied

² The bottom number of each cell is the standard error of the sample estimate

³ The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 21 Satisfaction with TRICARE Prime (82a) Beneficiaries Currently Enrolled in TRICARE Prime (76) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Likelihood of Enrollment in TRICARE Prime in Next 12 Months (83)¹					
Satisfied with TRICARE Prime	Likelihood of Enrollment in TRICARE Prime				
	Very Likely	Likely	Neither Likely nor Unlikely	Unlikely	Very Unlikely
Strongly agree	17.1 0.65	1.3 0.23	2.2 0.41	3.4 1.57	4.1 0.75
Agree	48.3 0.87	42.7 1.19	14.3 1.22	19.3 2.81	30.9 1.90
Neither agree nor disagree	25.3 0.74	39.6 1.17	58.5 1.85	47.3 3.89	33.5 1.97
Disagree	5.4 0.37	12.4 0.74	15.2 1.47	17.3 2.56	11.1 1.13
Strongly disagree	3.9 0.31	3.9 0.40	9.8 0.98	12.8 2.13	20.3 1.69
Total population currently enrolled in TRICARE Prime (n)	557,379	343,338	151,883	50,988	123,675

¹ The bottom number of each cell is the standard error of the sample estimate

Table 22 Willingness to Recommend TRICARE Prime to Others (82b) Beneficiaries Currently Enrolled in TRICARE Prime (76) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Likelihood of Enrollment in TRICARE Prime in Next 12 Months (82a)¹					
Recommend TRICARE Prime	Likelihood of Enrollment in TRICARE Prime				
	Very Likely	Likely	Neither Likely nor Unlikely	Unlikely	Very Unlikely
Strongly agree	16.8 0.66	1.1 0.24	2.1 0.49	1.9 0.97	3.7 0.62
Agree	42.2 0.85	34.7 1.19	11.3 1.33	14.3 2.26	24.7 1.63
Neither agree nor disagree	29.9 0.80	44.8 1.17	58.2 1.83	40.4 3.46	31.7 1.74
Disagree	5.8 0.39	13.1 0.71	15.6 1.37	25.5 3.12	11.8 1.05
Strongly disagree	5.2 0.36	6.3 0.51	12.8 1.08	17.9 2.83	28.1 1.68
Total population currently enrolled in TRICARE Prime (n)	557,379	343,338	151,883	50,988	123,675

¹ The bottom number of each cell is the standard error of the sample estimate

Table 23 Satisfaction with Dental Care (87) Beneficiaries Who Used Dental Care in Past 12 Months (85) Average Satisfaction Score¹ (87) by Location (CACSMPLP)²				
Satisfaction with Dental Care	Location			
	Total DoD Beneficiaries	U.S. Catchment Area Beneficiaries	U.S. Non-Catchment Area Beneficiaries	Overseas Beneficiaries
Overall	3.9	3.9	4.0	3.6
(87 e)	0.01	0.01	0.02	0.03
Access	3.8	3.8	4.0	3.4
(87 a)	0.01	0.01	0.02	0.03
Ease of appointment	3.8	3.8	4.0	3.2
(87 b)	0.01	0.01	0.02	0.03
Skill of provider	4.0	4.0	4.1	3.7
(87 c)	0.01	0.01	0.02	0.03
Quality	4.0	3.9	4.1	3.6
(87 d)	0.01	0.01	0.02	0.03
Total population of beneficiaries who used dental care in past 12 months (n)	4,299,175	2,600,847	1,384,494	313,834

¹ These average scores represent the arithmetic mean for responses to each part of question 87, where the values range from one for poor to five for excellent

² The bottom number of each cell is the standard error of the sample estimate

Table 24 Satisfaction with Dental Care (87) Beneficiaries in Domestic Catchment Areas Who Used Dental Care in Past 12 Months (85) Average Satisfaction Score¹ (87) by Service Affiliation of Facility (CACSMPLP)²			
Satisfaction with Dental Care	Service Affiliation of Facility ³		
	Army	Navy	Air Force
Overall	3.9	3.9	3.9
(87 e)	0.02	0.02	0.01
Access	3.8	3.8	3.9
(87 a)	0.02	0.02	0.01
Ease of appointment	3.7	3.8	3.8
(87 b)	0.02	0.03	0.01
Skill of provider	3.9	4.0	4.0
(87 c)	0.02	0.02	0.01
Quality	3.9	3.9	4.0
(87 d)	0.02	0.02	0.01
Total population of beneficiaries who used dental care in past 12 months (n)	900,604	820,306	879,937

¹ These average scores represent the arithmetic mean for responses to each part of question 87, where the values range from one for poor to five for excellent

² The bottom number of each cell is the standard error of the sample estimate

³ The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 25 Satisfaction with Dental Care (87) Beneficiaries in Domestic Catchment Areas Who Used Dental Care in Past 12 Months (85) Average Satisfaction Score¹ (87) by Type of Facility Usually Used (84, 88)²			
Satisfaction with Dental Care	Military	Civilian	Enrolled in ADFMDP
Overall	3.6	4.1	3.9
(87 e)	0.02	0.01	0.02
Access	3.5	4.0	3.8
(87 a)	0.02	0.01	0.02
Ease of appointment	3.4	4.0	3.7
(87 b)	0.02	0.01	0.02
Skill of provider	3.7	4.2	3.9
(87 c)	0.02	0.01	0.02
Quality	3.6	4.1	3.9
(87 d)	0.02	0.01	0.02
Total population of beneficiaries who used dental care in past 12 months (n)	947,680	1,644,963	616,917

¹ These average scores represent the arithmetic mean for responses to each part of question 87, where the values range from one for poor to five for excellent

² The bottom number of each cell is the standard error of the sample estimate

ACCESS TO CARE

Table 28 Access to Health Care Percent of Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58) by Gender (22) and Past Care²				
Access Measures	Gender			
	Men		Women	
	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	37.9 0.67	57.5 0.68	38.3 0.54	62.7 0.54
Wait less than 30 minutes in a medical facility (48, 63)	65.3 0.76	85.1 0.48	68.2 0.61	85.4 0.40
Travel less than 30 minutes to a medical facility (49, 64)	81.6 0.55	87.2 0.41	79.7 0.47	87.9 0.35
Waiting time for an appointment				
Same day for appt. for urgent care (50, 65)	90.2 0.70	93.5 0.63	90.1 0.60	94.1 0.40
7 days or less for appt. for minor illness (50, 65)	93.9 0.37	96.4 0.28	93.0 0.35	97.3 0.23
30 days or less for appt. for routine/ preventive care (50, 65)	92.8 0.40	93.2 0.33	91.9 0.32	93.5 0.28
30 days or less for appt. for chronic or ongoing condition (50, 65)	90.0 0.57	94.1 0.36	91.7 0.45	96.2 0.26
Total Population (n)	1,297,356	864,008	1,337,250	1,216,770

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care while their responses to civilian satisfaction questions are found under Civ Care

² The bottom number of each cell is the standard error of the sample estimate

Table 29 Access to Health Care Percent of Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58) by Gender (22) and Past Care¹				
Access Measures	Gender			
	Men		Women	
	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	31.6 0.88	53.7 0.97	34.4 0.67	59.3 0.71
Wait less than 30 minutes in a medical facility (48, 63)	63.0 1.18	83.7 0.73	66.6 0.83	84.6 0.53
Travel less than 30 minutes to a medical facility (49, 64)	73.9 0.96	85.5 0.63	75.5 0.68	86.0 0.50
Waiting time for an appointment				
Same day for appt. for urgent care (50, 65)	87.2 1.19	91.9 1.06	88.8 0.84	92.9 0.59
7 days or less for appt. for minor illness (50, 65)	91.1 0.69	95.5 0.44	91.6 0.54	96.7 0.34
30 days or less for appt. for routine/ preventive care (50, 65)	89.6 0.79	94.3 0.40	90.8 0.47	94.9 0.34
30 days or less for appt. for chronic or ongoing condition (50, 65)	87.7 0.85	94.8 0.46	90.4 0.66	96.1 0.35
Total Population (n) ²	516,233	516,233	780,150	780,150

¹ The bottom number of each cell is the standard error of the sample estimate

² Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

<p>Table 30</p> <p>Access to Health Care</p> <p>Percent of Beneficiaries in Domestic Catchment Areas Using Military or Civilian Care or Both¹ in Past 12 Months (43, 58)</p> <p>by Beneficiary Type (BGCSMPLP) and Past Care²</p>								
Access Measures	Beneficiary Type							
	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	40.1 0.89	45.6 1.87	42.0 0.84	63.5 1.11	35.8 0.63	63.7 0.56	30.1 0.66	60.2 0.56
Wait less than 30 minutes in a medical facility (48, 63)	65.4 0.93	86.7 1.47	66.7 0.87	86.8 0.83	66.8 0.74	85.3 0.42	73.9 0.83	83.7 0.42
Travel less than 30 minutes to a medical facility (49, 64)	88.7 0.61	86.3 1.34	84.7 0.65	88.6 0.68	70.2 0.69	88.2 0.36	64.1 0.87	86.4 0.38
Waiting time for an appointment								
Same day for appt. for urgent care (50, 65)	90.4 0.90	92.5 2.11	90.7 0.83	92.0 1.14	89.7 0.66	94.9 0.39	88.7 0.90	93.3 0.46
7 days or less for appt. for minor illness (50, 65)	95.9 0.41	97.2 0.67	94.1 0.45	96.7 0.59	89.6 0.52	97.0 0.25	87.2 0.81	96.9 0.24
30 days or less for appt. for routine/preventive care (50, 65)	95.4 0.43	98.0 0.44	92.5 0.44	95.0 0.62	89.0 0.51	93.6 0.31	86.8 0.68	90.6 0.39
30 days or less for appt. for chronic or ongoing condition (50, 65)	92.2 0.73	97.5 0.71	93.9 0.57	97.4 0.52	88.3 0.59	95.2 0.32	86.8 0.80	94.0 0.37
Total Population (n)	979,489	277,854	548,280	339,937	787,548	956,958	319,290	506,159

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care while their responses to civilian satisfaction questions are found under Civ Care

² The bottom number of each cell is the standard error of the sample estimate

Table 31
Access to Health Care
Percent of Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58)
by Beneficiary Type (BGCSMPLP) and Past Care¹

Access Measures	Beneficiary Type							
	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	34.3 1.64	45.3 1.97	39.9 1.21	61.4 1.24	32.1 0.75	60.1 0.80	26.8 0.71	57.5 0.78
Wait less than 30 minutes in a medical facility (48, 63)	61.8 1.94	87.2 1.52	64.9 1.29	86.1 0.96	64.7 0.94	83.4 0.62	72.9 0.97	81.6 0.62
Travel less than 30 minutes to a medical facility (49, 64)	84.8 1.35	85.5 1.45	82.3 1.02	87.2 0.83	68.3 0.88	85.7 0.55	62.8 1.00	84.9 0.54
Waiting time for an appointment								
Same day for appt. for urgent care (50, 65)	86.2 2.02	92.3 2.28	89.1 1.29	91.3 1.32	88.9 0.83	93.3 0.65	87.9 1.08	92.1 0.66
7 days or less for appt. for minor illness (50, 65)	95.6 0.96	97.3 0.63	93.0 0.70	96.3 0.73	87.9 0.74	96.1 0.41	87.2 0.95	95.8 0.43
30 days or less for appt. for routine/ preventive care (50, 65)	94.1 1.11	98.5 0.43	91.8 0.70	96.0 0.62	88.0 0.65	94.3 0.42	86.6 0.82	92.0 0.50
30 days or less for appt. for chronic or ongoing condition (50, 65)	90.6 1.43	97.3 0.77	92.7 0.89	96.9 0.65	87.6 0.77	95.0 0.46	86.0 0.97	94.7 0.42
Total Population (n) ²	252,384	252,384	272,563	272,563	514,202	514,202	257,233	257,233

¹ The bottom number of each cell is the standard error of the sample estimate

² Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

Table 32 Access to Health Care Percent of Beneficiaries in Domestic Catchment Areas Using Military Care in Past 12 Months (43) by Service Affiliation of Facility (CACSMPLP)¹			
Access Measures	Service Affiliation of Facility ²		
	Army	Navy	Air Force
1 - 2 phone calls for an appointment (47)	35.9 0.65	37.6 1.02	41.1 0.51
Wait less than 30 minutes in a medical facility (48)	60.7 0.74	64.3 1.16	76.9 0.51
Travel less than 30 minutes to a medical facility (49)	81.7 0.53	80.8 0.83	79.2 0.49
Waiting time for an appointment			
Same day for appt. for urgent care (50)	90.7 0.66	90.1 1.09	89.4 0.54
7 days or less for appt. for minor illness (50)	93.0 0.39	95.4 0.56	91.9 0.35
30 days or less for appt. for routine/ preventive care (50)	90.4 0.44	94.8 0.53	92.2 0.32
30 days or less for appt. for chronic or ongoing condition (50)	89.5 0.56	91.5 0.85	92.3 0.41
Total Population (n)	979,344	815,376	839,886

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 33 Access to Health Care Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58) Percent of Beneficiaries by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and Past Care¹								
Access Measures	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)							
	Active Duty		Enrolled Non-Active Duty		Not Enrolled Under Age 65		Not Enrolled Age 65 or Over	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	37.1 1.92	44.2 2.17	39.8 0.94	55.7 0.97	26.6 1.13	64.4 1.19	26.1 0.90	58.7 1.00
Wait less than 30 minutes in a medical facility (48, 63)	62.9 2.24	86.8 1.63	69.9 1.02	82.1 0.79	59.7 1.52	85.4 0.88	73.4 1.26	81.2 0.80
Travel less than 30 minutes to a medical facility (49, 64)	84.5 1.70	83.7 1.83	77.3 0.88	83.6 0.70	70.4 1.33	88.8 0.75	63.3 1.31	85.3 0.68
Waiting time for an appointment								
Same day for appt. for urgent care (50, 65)	87.7 2.02	94.7 1.62	91.2 0.76	91.8 0.92	87.4 1.52	94.2 0.94	88.2 1.47	91.6 0.88
7 days or less for appt. for minor illness (50, 65)	94.7 1.19	96.7 0.78	91.4 0.58	95.1 0.60	84.4 1.46	97.0 0.58	85.6 1.40	95.4 0.60
30 days or less for appt. for routine/preventive care (50, 65)	95.0 1.07	98.3 0.54	92.6 0.55	95.1 0.52	83.6 1.29	94.1 0.66	87.0 1.06	91.6 0.68
30 days or less for appt. for chronic or ongoing condition (50, 65)	90.5 1.72	96.6 1.11	92.7 0.72	95.2 0.55	82.6 1.50	95.9 0.62	85.4 1.31	94.3 0.55
Total Population (n) ²	150,961	150,961	349,255	349,255	215,379	215,379	161,534	161,534

¹ The bottom number of each cell is the standard error of the sample estimate

² Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

Table 34 Access to Health Care Beneficiaries in Domestic Catchment Areas Using Military Care in Past 12 Months (43) Percent of Beneficiaries by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)¹					
Access Measures	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
1 - 2 phone calls for an appointment (47)	40.7 1.00	46.0 0.83	34.0 1.87	28.9 0.99	29.3 0.85
Wait less than 30 minutes in a medical facility (48)	66.8 1.04	74.5 0.80	63.2 2.32	61.1 1.25	73.8 1.10
Travel less than 30 minutes to a medical facility (49)	90.1 0.65	83.1 0.65	68.8 2.11	71.3 1.10	64.7 1.15
Waiting time for an appointment					
Same day for appt. for urgent care (50, 65)	90.3 1.03	92.0 0.69	91.2 1.70	88.9 1.21	88.8 1.21
7 days or less for appt. for minor illness (50, 65)	95.8 0.47	93.2 0.44	88.5 1.72	86.7 1.06	85.3 1.19
30 days or less for appt. for routine/preventive care (50, 65)	95.8 0.46	93.9 0.44	91.1 1.20	85.3 0.98	87.0 0.89
30 days or less for appt. for chronic or ongoing condition (50, 65)	92.1 0.89	95.0 0.49	88.4 1.87	83.7 1.23	86.6 1.09
Total Population (n)	630,684	430,404	94,353	308,452	196,810

¹ The bottom number of each cell is the standard error of the sample estimate

Table 35 Access to Health Care Beneficiaries in Domestic Catchment Areas Using Both Military and Civilian Care in Past 12 Months (43, 58) Percent of Beneficiaries by Phase of TRICARE Implementation (CACSMPLP) and Past Care¹						
Access Measures	Phase of TRICARE Implementation					
	Mature TRICARE		New TRICARE		Pre-TRICARE	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	35.1 1.05	54.7 1.13	32.8 0.68	58.0 0.71	32.2 1.05	58.2 1.19
Wait less than 30 minutes in a medical facility (48, 63)	65.4 1.35	85.6 0.81	67.5 0.83	81.8 0.57	62.4 1.35	85.8 0.89
Travel less than 30 minutes to a medical facility (49, 64)	77.9 1.03	86.9 0.75	73.5 0.76	84.2 0.54	73.7 1.09	86.8 0.77
Waiting time for an appointment						
Same day for appt. for urgent care (50, 65)	91.3 1.03	93.4 0.86	87.4 0.90	92.5 0.63	86.1 1.50	91.6 1.29
7 days or less for appt. for minor illness (50, 65)	91.0 0.89	95.9 0.55	90.0 0.58	96.0 0.38	93.0 0.76	96.9 0.47
30 days or less for appt. for routine/ preventive care (50, 65)	90.0 0.76	94.6 0.55	91.6 0.52	94.3 0.38	89.3 0.87	95.2 0.43
30 days or less for appt. for chronic or ongoing condition (50, 65)	87.4 1.10	95.9 0.55	91.2 0.61	95.0 0.40	89.0 0.97	96.0 0.53
Total Population (n) ²	392,989	392,989	484,141	484,141	419,252	419,252

¹ The bottom number of each cell is the standard error of the sample estimate

² Since these beneficiaries used both military and civilian care, the populations are equivalent for Mil Care and Civ Care

Table 36 Access to Health Care Percent of Beneficiaries in Domestic Catchment Areas Using Either Military or Civilian Care or Both¹ in Past 12 Months (43, 58) by Health Status (1-7, 93) and Past Care²								
Access Measures	Physical Health Status				Mental Health Status			
	Top Quartile		Bottom Quartile		Top Quartile		Bottom Quartile	
	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care	Mil Care	Civ Care
1 - 2 phone calls for an appointment (47, 62)	41.8 0.99	64.3 1.01	31.7 0.73	56.9 0.75	41.1 0.81	62.9 0.80	31.8 0.99	56.5 1.04
Wait less than 30 minutes in a medical facility (48, 63)	69.9 1.09	88.8 0.67	60.3 0.89	82.0 0.56	69.0 0.88	86.8 0.58	59.2 1.21	82.6 0.77
Travel less than 30 minutes to a medical facility (49, 64)	83.1 0.76	90.8 0.52	77.2 0.70	84.1 0.52	80.7 0.69	88.6 0.51	78.6 0.90	85.8 0.63
Waiting time for an appointment								
Same day for appt. for urgent care (50, 65)	93.9 0.88	95.7 0.69	87.8 0.79	93.1 0.51	91.3 0.84	94.8 0.59	89.1 0.96	91.8 0.84
7 days or less for appt. for minor illness (50, 65)	95.4 0.52	98.3 0.25	90.7 0.55	95.9 0.37	94.2 0.44	97.3 0.33	91.7 0.60	96.8 0.44
30 days or less for appt. for routine/ preventive care (50, 65)	93.6 0.58	93.5 0.48	90.4 0.49	93.2 0.36	92.8 0.54	93.6 0.39	90.5 0.65	93.3 0.54
30 days or less for appt. for chronic or ongoing condition (50, 65)	94.5 0.59	95.9 0.48	87.9 0.69	94.8 0.34	90.8 0.71	95.1 0.44	90.0 0.77	95.7 0.38
Total Population (n)	546,532	413,367	772,091	661,123	784,379	599,227	444,066	360,768

¹ For beneficiaries using both military and civilian care, their responses to military satisfaction questions are found under Mil Care while their responses to civilian satisfaction questions are found under Civ Care

² The bottom number of each cell is the standard error of the sample estimate

KNOWLEDGE OF TRICARE

Table 39 Knowledge of and Information Sources About TRICARE (70-72) All Beneficiaries (70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Knowledge and Information about TRICARE	Gender	
	Men	Women
Have heard of TRICARE (70)	75.2 0.48	71.8 0.39
Level of knowledge (71)		
A great deal (71)	11.6 0.33	12.7 0.31
Something (71)	28.4 0.48	28.1 0.40
A little (71)	29.7 0.50	30.7 0.43
Nothing (71)	30.3 0.51	28.6 0.39
Information sources (72)		
Presentation (72 a)	46.1 0.62	29.5 0.49
Mailed information (72 b)	53.7 0.64	59.4 0.54
Military providers (72 c)	18.0 0.50	16.4 0.40
Civilian providers (72 d)	3.6 0.22	5.0 0.23
TRICARE information number (72 e)	15.7 0.48	18.6 0.45
Military base newspaper (72 f)	37.7 0.62	31.0 0.50
City, town, or regional newspaper (72 g)	8.6 0.31	8.7 0.28
Friends or neighbors (72 h)	29.0 0.58	29.8 0.51
Visited TRICARE Service Center (72 i)	24.8 0.53	23.2 0.46
Commercial radio or TV (72 j)	2.2 0.18	1.9 0.16
Some other way (72 k)	21.5 0.54	21.1 0.46
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	1,269,141	1,288,599

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

<p>Table 40</p> <p>Knowledge of and Information Sources About TRICARE (70-72)</p> <p>All Beneficiaries (70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹</p>				
Knowledge and Information about TRICARE	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Have heard of TRICARE (70)	78.1 0.75	80.6 0.62	73.8 0.43	55.7 0.51
Level of knowledge (71)				
A great deal (71)	12.0 0.53	14.2 0.52	14.2 0.33	5.1 0.23
Something (71)	30.6 0.75	38.0 0.75	27.7 0.43	13.2 0.37
A little (71)	30.6 0.79	32.5 0.73	31.2 0.45	24.1 0.45
Nothing (71)	26.8 0.80	15.3 0.55	26.9 0.43	57.6 0.52
Information sources (72)				
Presentation (72 a)	58.9 0.96	28.8 0.74	29.2 0.50	19.7 0.61
Mailed information (72 b)	52.2 0.96	66.9 0.81	58.3 0.56	40.2 0.80
Military providers (72 c)	19.2 0.75	17.7 0.63	16.3 0.41	11.9 0.52
Civilian providers (72 d)	2.7 0.29	5.0 0.36	5.6 0.26	2.9 0.27
TRICARE information number (72 e)	15.7 0.73	19.7 0.68	19.1 0.45	8.4 0.49
Military base newspaper (72 f)	36.1 0.92	28.1 0.72	35.7 0.54	36.9 0.77
City, town, or regional newspaper (72 g)	4.2 0.40	4.2 0.33	12.8 0.36	17.7 0.58
Friends or neighbors (72 h)	29.9 0.88	32.9 0.80	29.4 0.52	19.4 0.64
Visited TRICARE Service Center (72 i)	25.2 0.79	24.2 0.71	25.5 0.48	12.9 0.54
Commercial radio or TV (72 j)	1.9 0.29	1.4 0.19	2.3 0.17	3.2 0.25
Some other way (72 k)	20.9 0.81	21.8 0.71	20.3 0.46	25.5 0.73
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	817,950	542,799	964,352	232,770

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

Table 41 Knowledge of and Information Sources About TRICARE (70-72) All Beneficiaries (70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Knowledge and Information about TRICARE	Service Affiliation of Facility²		
	Army	Navy	Air Force
Have heard of TRICARE (70)	75.3 0.47	69.3 0.75	75.6 0.35
Level of knowledge (71)			
A great deal (71)	12.4 0.37	10.5 0.52	13.4 0.28
Something (71)	28.8 0.51	26.0 0.72	29.7 0.37
A little (71)	31.0 0.53	29.2 0.77	30.2 0.39
Nothing (71)	27.8 0.49	34.3 0.77	26.8 0.35
Information sources (72)			
Presentation (72 a)	40.6 0.65	32.4 0.98	39.2 0.46
Mailed information (72 b)	56.3 0.66	53.6 1.03	59.2 0.47
Military providers (72 c)	17.5 0.52	16.6 0.78	17.2 0.36
Civilian providers (72 d)	3.7 0.25	4.1 0.36	5.1 0.21
TRICARE information number (72 e)	15.2 0.48	18.8 0.85	17.7 0.38
Military base newspaper (72 f)	33.1 0.63	30.2 0.97	38.9 0.47
City, town, or regional newspaper (72 g)	8.8 0.33	7.8 0.48	9.2 0.26
Friends or neighbors (72 h)	29.0 0.62	29.0 0.95	30.1 0.44
Visited TRICARE Service Center (72 i)	23.5 0.57	21.3 0.83	26.6 0.42
Commercial radio or TV (72 j)	2.7 0.23	1.5 0.26	1.8 0.13
Some other way (72 k)	20.3 0.54	24.7 0.90	19.5 0.39
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ³	912,227	742,126	903,518

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

³ The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

<p>Table 42</p> <p>Knowledge of and Information Sources About TRICARE (70-72)</p> <p>Beneficiaries with a Regular Source of Care (30, 70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP) and Regular Source of Care (31)¹</p>								
Knowledge and Information about TRICARE	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Have heard of TRICARE (70)	81.9 0.80	58.4 4.71	82.6 0.71	78.4 1.66	82.1 0.62	69.6 0.66	68.1 1.00	52.7 0.66
Level of knowledge (71)								
A great deal (71)	12.8 0.60	19.2 3.86	14.3 0.59	16.7 1.62	18.8 0.60	12.1 0.47	6.9 0.52	4.5 0.28
Something (71)	33.6 0.87	15.7 3.16	39.7 0.88	35.9 2.11	32.8 0.74	25.7 0.61	17.1 0.82	12.1 0.46
A little (71)	31.7 0.89	21.6 4.37	32.8 0.84	31.3 2.09	29.8 0.73	31.4 0.66	26.7 0.94	23.6 0.57
Nothing (71)	22.0 0.86	43.4 4.85	13.2 0.61	16.1 1.48	18.6 0.63	30.8 0.66	49.3 1.08	59.9 0.66
Information sources (72)								
Presentation (72 a)	60.0 1.04	46.2 6.51	30.3 0.86	22.1 1.81	35.4 0.82	24.3 0.71	26.9 1.29	16.3 0.72
Mailed information (72 b)	53.6 1.04	58.0 6.62	67.9 0.90	65.5 2.37	58.4 0.86	60.2 0.84	37.6 1.43	41.2 1.07
Military providers (72 c)	20.4 0.84	10.9 3.31	19.8 0.76	11.9 1.38	24.0 0.74	10.2 0.49	20.1 1.17	8.5 0.62
Civilian providers (72 d)	2.5 0.30	4.7 1.87	3.7 0.36	11.4 1.37	4.2 0.38	7.5 0.41	1.4 0.32	3.6 0.40
TRICARE information number (72 e)	15.6 0.79	25.3 5.70	18.9 0.77	25.1 2.04	20.6 0.71	18.8 0.69	9.4 0.94	7.6 0.61
Military base newspaper (72 f)	37.4 1.00	31.8 6.54	30.9 0.85	19.3 1.77	41.7 0.86	31.3 0.78	45.6 1.47	33.5 0.99
City, town, or regional newspaper (72 g)	4.4 0.45	3.1 1.80	4.3 0.38	3.9 0.99	12.9 0.57	13.5 0.55	15.1 1.01	18.5 0.77
Friends or neighbors (72 h)	30.6 0.96	24.8 5.32	33.8 0.91	33.3 2.33	31.6 0.83	28.1 0.75	22.0 1.25	18.6 0.81
Visited TRICARE Service Center (72 i)	26.4 0.88	22.1 5.05	25.9 0.85	20.7 1.87	33.2 0.81	19.8 0.65	17.5 1.16	10.8 0.66
Commercial radio or TV (72 j)	1.6 0.29	2.1 1.83	1.7 0.25	0.4 0.19	2.1 0.24	2.7 0.28	3.6 0.51	3.5 0.33
Some other way (72 k)	20.5 0.87	19.1 4.39	20.4 0.79	25.1 2.12	18.0 0.70	21.8 0.71	19.6 1.17	27.6 1.01
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	688,597	24,788	397,911	88,604	410,555	427,027	64,239	136,148

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

<p>Table 43</p> <p>Knowledge of and Information Sources About TRICARE (70-72)</p> <p>Beneficiaries Using Military Care in Past 12 Months (43, 70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)¹</p>					
Knowledge and Information about TRICARE	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Have heard of TRICARE	82.1	92.1	88.4	75.2	60.0
(70)	0.86	0.46	1.35	0.92	0.91
Level of knowledge					
(71)					
A great deal	14.6	26.4	27.6	12.9	6.2
(71)	0.71	0.73	1.71	0.68	0.44
Something	35.4	47.2	44.4	28.1	13.7
(71)	0.94	0.83	1.95	0.91	0.64
A little	29.7	26.3	28.0	32.5	23.2
(71)	0.95	0.74	1.87	0.99	0.76
Nothing	20.3	0.0	0.0	26.5	56.9
(71)	0.89	0.00	0.00	0.93	0.91
Information sources					
(72)					
Presentation	63.1	40.1	32.6	28.0	25.6
(72 a)	1.10	0.80	1.79	1.05	1.18
Mailed information	58.2	74.4	72.5	57.7	36.6
(72 b)	1.12	0.73	1.68	1.20	1.32
Military providers	21.7	26.1	17.5	19.2	14.9
(72 c)	0.91	0.71	1.34	0.92	0.92
Civilian providers	3.3	4.1	9.8	7.6	3.0
(72 d)	0.39	0.33	1.04	0.61	0.50
TRICARE information number	17.6	25.4	32.3	18.9	10.5
(72 e)	0.87	0.74	1.83	0.97	0.96
Military base newspaper	35.1	34.5	25.9	33.3	38.7
(72 f)	1.05	0.76	1.62	1.13	1.33
City, town, or regional newspaper	4.1	9.3	8.3	10.1	19.8
(72 g)	0.42	0.45	0.98	0.64	1.03
Friends or neighbors	30.1	33.6	27.8	33.6	23.0
(72 h)	1.01	0.78	1.77	1.13	1.18
Visited TRICARE Service Center	31.6	38.8	38.9	24.2	17.1
(72 i)	1.02	0.80	1.93	1.02	1.05
Commercial radio or TV	1.9	2.0	1.8	2.6	3.2
(72 j)	0.34	0.24	0.52	0.36	0.42
Some other way	19.0	14.8	16.8	20.4	21.3
(72 k)	0.91	0.61	1.54	0.99	1.18
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	497,384	425,366	91,366	219,542	77,492

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

Table 44 Knowledge of and Information Sources About TRICARE (70-72) Beneficiaries Using Military Care in Past 12 Months (43, 70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Phase of TRICARE Implementation (CACSMPLP) and PCM Type (79)¹					
Knowledge and Information about TRICARE	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Have heard of TRICARE (70)	83.7 0.95	86.5 2.18	88.6 0.56	90.7 1.39	71.8 0.78
Level of knowledge (71)					
A great deal (71)	18.5 0.85	28.3 2.53	20.2 0.60	26.7 2.25	8.1 0.51
Something (71)	37.9 1.07	43.9 2.92	42.5 0.77	45.0 2.50	24.2 0.76
A little (71)	29.0 1.07	27.8 2.87	27.7 0.70	28.3 2.30	33.5 0.83
Nothing (71)	14.6 0.94	0.0 0.00	9.6 0.54	0.0 0.00	34.2 0.84
Information sources (72)					
Presentation (72 a)	50.9 1.19	28.6 2.58	54.0 0.78	37.3 2.41	35.7 1.06
Mailed information (72 b)	62.8 1.19	73.2 2.43	68.3 0.76	71.7 2.26	43.2 1.08
Military providers (72 c)	22.6 0.98	16.0 1.90	24.8 0.68	19.2 1.87	15.5 0.85
Civilian providers (72 d)	2.9 0.40	9.2 1.49	4.4 0.33	10.5 1.44	2.8 0.36
TRICARE information number (72 e)	20.8 0.97	30.2 2.69	21.6 0.65	34.7 2.40	11.7 0.82
Military base newspaper (72 f)	31.1 1.11	22.3 2.34	38.3 0.76	30.1 2.20	40.8 1.07
City, town, or regional newspaper (72 g)	4.2 0.45	5.4 1.28	8.7 0.43	11.7 1.48	7.1 0.56
Friends or neighbors (72 h)	29.0 1.09	29.1 2.75	34.2 0.75	26.4 2.08	28.2 1.03
Visited TRICARE Service Center (72 i)	36.2 1.11	40.4 2.89	33.7 0.75	37.2 2.45	13.3 0.79
Commercial radio or TV (72 j)	2.0 0.37	2.0 0.82	2.0 0.22	1.6 0.59	1.7 0.32
Some other way (72 k)	18.4 0.99	18.7 2.40	15.8 0.58	14.6 1.76	27.3 0.97
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	446,900	49,457	475,851	41,908	543,249

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

Table 45 Knowledge of and Information Sources About TRICARE (70-72) All Beneficiaries (70, 71) and Beneficiaries with a Little, Some, or a Great Deal of Knowledge About TRICARE (72) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)¹				
Knowledge and Information about TRICARE	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Have heard of TRICARE (70)	72.1 0.71	74.0 0.57	74.9 0.58	72.5 0.77
Level of knowledge (71)				
A great deal (71)	12.5 0.52	12.8 0.43	14.2 0.45	10.7 0.53
Something (71)	27.2 0.69	27.8 0.57	29.1 0.59	26.8 0.77
A little (71)	28.7 0.74	30.9 0.61	28.5 0.59	32.9 0.85
Nothing (71)	31.6 0.74	28.5 0.58	28.2 0.61	29.7 0.81
Information sources (72)				
Presentation (72 a)	39.6 0.94	36.1 0.74	39.6 0.74	34.5 0.99
Mailed information (72 b)	54.7 0.95	57.2 0.76	58.3 0.76	55.7 1.05
Military providers (72 c)	17.1 0.75	19.1 0.58	16.9 0.57	18.8 0.82
Civilian providers (72 d)	3.5 0.36	5.7 0.33	4.6 0.29	5.3 0.45
TRICARE information number (72 e)	16.2 0.76	20.0 0.64	17.1 0.58	19.5 0.90
Military base newspaper (72 f)	34.8 0.91	34.5 0.72	34.6 0.73	33.9 1.00
City, town, or regional newspaper (72 g)	9.0 0.51	9.4 0.38	9.0 0.39	8.5 0.58
Friends or neighbors (72 h)	30.5 0.92	30.5 0.71	29.9 0.71	29.7 0.99
Visited TRICARE Service Center (72 i)	22.3 0.79	26.5 0.66	25.3 0.65	24.4 0.87
Commercial radio or TV (72 j)	1.9 0.25	2.4 0.23	2.0 0.22	2.9 0.37
Some other way (72 k)	20.9 0.78	21.1 0.64	20.5 0.64	22.2 0.89
Total population that has a little, some, or a great deal of knowledge about TRICARE (n) ²	539,279	716,441	788,083	403,386

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-6 is different from the total population of rows 7-18 because only those respondents who know at least a little about TRICARE answer question 72

Table 48 Attitudes about TRICARE Prime (73) Beneficiaries Who Know Something About TRICARE Prime (71) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22) Who Agree or Strongly Agree with the Selected Statements¹		
Attitudes about TRICARE Prime	Gender	
	Men	Women
Have clear information about enrollment procedures (73 a)	44.5 0.64	47.2 0.57
TRICARE Prime will increase access to care (73 b)	27.1 0.60	31.8 0.54
Confused about costs (73 c)	40.3 0.65	35.7 0.56
Will have better preventive care (73 d)	18.8 0.52	23.4 0.49
TRICARE Prime will make it harder to see a specialist (73 e)	24.0 0.54	25.2 0.50
Can see the same doctor each visit (73 f)	31.1 0.63	36.2 0.55
Know what to do to make an appointment (73 g)	37.6 0.63	48.7 0.56
Will be easier to get phone advice (73 h)	17.7 0.53	23.6 0.51
Will use more of own money for health care (73 i)	36.5 0.62	29.9 0.50
Know how to use Health Care Finder (73 j)	24.2 0.56	28.1 0.51
Satisfied with prompt payment of bills from civilian providers (73 k)	15.5 0.47	20.0 0.46
Satisfied with choice of provider (73 l)	20.3 0.53	27.6 0.52
Quality of my health care has improved under TRICARE Prime (73 m)	9.2 0.41	13.0 0.40
Need more information (73 n)	54.4 0.65	49.9 0.58
Understand differences between Standard, Extra, and Prime (73 o)	40.2 0.64	39.4 0.56
Total population who knows something about TRICARE Prime (n)	1,269,141	1,288,599

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 49</p> <p>Attitudes about TRICARE Prime (73)</p> <p>Beneficiaries Who Know Something About TRICARE Prime (71)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)</p> <p>Who Agree or Strongly Agree with the Selected Statements¹</p>				
Attitudes about TRICARE Prime	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Have clear information about enrollment procedures (73 a)	48.6 0.95	53.0 0.85	44.2 0.57	21.3 0.75
TRICARE Prime will increase access to care (73 b)	28.5 0.90	36.0 0.83	29.6 0.53	13.1 0.64
Confused about costs (73 c)	38.6 0.95	33.5 0.82	40.1 0.57	38.7 0.94
Will have better preventive care (73 d)	18.6 0.77	25.7 0.77	22.6 0.48	11.1 0.61
TRICARE Prime will make it harder to see a specialist (73 e)	21.6 0.77	26.4 0.76	26.4 0.52	23.6 0.82
Can see the same doctor each visit (73 f)	32.7 0.92	40.4 0.84	34.4 0.56	13.7 0.66
Know what to do to make an appointment (73 g)	44.2 0.94	58.8 0.82	38.4 0.56	14.9 0.69
Will be easier to get phone advice (73 h)	22.5 0.82	28.6 0.79	16.9 0.44	7.4 0.51
Will use more of own money for health care (73 i)	28.4 0.87	24.2 0.70	43.6 0.58	27.7 0.88
Know how to use Health Care Finder (73 j)	24.7 0.81	31.1 0.78	27.3 0.52	11.6 0.64
Satisfied with prompt payment of bills from civilian providers (73 k)	12.0 0.66	19.7 0.72	20.2 0.47	25.4 0.83
Satisfied with choice of provider (73 l)	22.8 0.80	32.5 0.81	23.0 0.48	7.8 0.52
Quality of my health care has improved under TRICARE Prime (73 m)	9.5 0.61	15.2 0.64	11.3 0.37	5.0 0.43
Need more information (73 n)	55.1 0.95	50.1 0.85	51.4 0.57	48.2 0.95
Understand differences between Standard, Extra, and Prime (73 o)	41.4 0.93	41.7 0.84	41.2 0.56	19.1 0.76
Total population who knows something about TRICARE Prime (n)	817,950	542,799	964,352	232,770

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 50 Attitudes about TRICARE Prime (73) Beneficiaries with a Regular Source of Military Care (30, 31) Who Know Something About TRICARE Prime (71) Percent of Beneficiaries with a Regular Source of Military Care (30, 31) in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP) Who Agree or Strongly Agree with the Selected Statements¹</p>			
Attitudes about TRICARE Prime	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Have clear information about enrollment procedures (73 a)	51.5 0.86	47.8 1.45	55.6 0.64
TRICARE Prime will increase access to care (73 b)	35.6 0.84	36.4 1.41	34.3 0.62
Confused about costs (73 c)	37.6 0.86	36.8 1.42	34.9 0.63
Will have better preventive care (73 d)	25.1 0.75	25.7 1.26	24.7 0.58
TRICARE Prime will make it harder to see a specialist (73 e)	20.0 0.70	22.3 1.21	24.5 0.56
Can see the same doctor each visit (73 f)	33.3 0.84	40.3 1.44	38.6 0.64
Know what to do to make an appointment (73 g)	50.8 0.86	46.9 1.44	55.2 0.64
Will be easier to get phone advice (73 h)	26.3 0.79	24.5 1.30	25.4 0.57
Will use more of own money for health care (73 i)	30.5 0.81	28.6 1.29	37.2 0.64
Know how to use Health Care Finder (73 j)	28.7 0.79	28.0 1.28	29.2 0.59
Satisfied with prompt payment of bills from civilian providers (73 k)	13.8 0.62	16.4 1.10	14.2 0.48
Satisfied with choice of provider (73 l)	26.7 0.78	26.6 1.26	32.6 0.62
Quality of my health care has improved under TRICARE Prime (73 m)	12.6 0.59	13.5 1.00	13.1 0.46
Need more information (73 n)	54.0 0.87	55.1 1.44	47.9 0.65
Understand differences between Standard, Extra, and Prime (73 o)	42.2 0.86	39.5 1.42	50.2 0.65
Total population who knows something about TRICARE Prime (n)	610,175	445,553	505,575

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

<p>Table 51</p> <p>Attitudes About TRICARE Prime (73)</p> <p>Beneficiaries Who Know Something About TRICARE Prime (71) and Who Have a Regular Source of Care (30)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP)</p> <p>by Beneficiary Type (BGCSMPLP) and Regular Source of Care (31) Who Agree or Strongly Agree with the Selected Statements¹</p>								
Attitudes about TRICARE Prime	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Have clear information about enrollment procedures (73 a)	50.4 1.03	47.4 6.56	54.7 0.96	51.6 2.45	54.2 0.87	37.6 0.83	28.0 1.56	18.1 0.89
TRICARE Prime will increase access to care (73 b)	29.5 0.98	33.1 6.21	38.6 0.96	28.2 2.25	43.8 0.87	18.0 0.68	23.5 1.55	8.0 0.63
Confused about costs (73 c)	38.2 1.02	28.7 6.03	33.6 0.93	31.7 2.32	36.1 0.86	42.6 0.87	39.9 1.75	38.1 1.22
Will have better preventive care (73 d)	19.1 0.85	17.3 4.83	27.4 0.90	20.7 2.00	33.6 0.83	13.2 0.60	21.5 1.55	5.8 0.53
TRICARE Prime will make it harder to see a specialist (73 e)	21.6 0.83	16.8 4.39	24.0 0.84	36.7 2.39	21.2 0.76	31.3 0.81	22.0 1.44	25.2 1.12
Can see the same doctor each visit (73 f)	33.7 1.01	32.9 5.92	40.1 0.96	42.9 2.37	41.5 0.88	30.1 0.81	21.9 1.53	9.7 0.70
Know what to do to make an appointment (73 g)	45.4 1.02	39.9 6.42	61.6 0.91	52.3 2.46	53.8 0.87	27.2 0.79	23.3 1.51	11.1 0.82
Will be easier to get phone advice (73 h)	23.3 0.90	24.4 5.26	31.0 0.92	21.0 2.05	25.4 0.78	10.3 0.56	13.5 1.26	4.5 0.51
Will use more of own money for health care (73 i)	28.4 0.93	34.8 6.42	23.9 0.81	27.0 2.03	46.4 0.89	41.3 0.86	34.6 1.73	25.0 1.13
Know how to use Health Care Finder (73 j)	25.2 0.90	28.4 5.31	31.6 0.90	31.3 2.17	33.2 0.82	24.2 0.76	17.2 1.37	8.9 0.75
Satisfied with prompt payment of bills from civilian providers (73 k)	12.6 0.74	13.6 4.01	17.5 0.77	29.5 2.30	15.4 0.64	25.9 0.78	15.5 1.27	29.8 1.14
Satisfied with choice of provider (73 l)	23.5 0.88	20.1 4.62	33.9 0.93	29.9 2.26	33.6 0.82	15.7 0.67	14.7 1.32	4.8 0.52
Quality of my health care has improved under TRICARE Prime (73 m)	9.6 0.66	10.0 3.74	15.2 0.74	18.2 1.84	17.0 0.65	6.8 0.48	9.8 1.11	2.8 0.42
Need more information (73 n)	55.5 1.03	34.6 6.18	51.6 0.97	42.0 2.43	47.8 0.88	53.3 0.87	49.4 1.78	49.0 1.24
Understand differences between Standard, Extra, and Prime (73 o)	43.0 1.01	41.3 6.47	42.6 0.96	41.6 2.40	49.5 0.88	35.9 0.82	24.8 1.52	16.3 0.95
Total population who knows something about TRICARE Prime (n)	688,597	24,788	397,911	88,604	410,555	427,027	64,239	136,148

¹ The bottom number of each cell is the standard error of the sample estimate

Table 52								
Attitudes About TRICARE Prime (73) Beneficiaries Who Know Something About TRICARE Prime (71) and Who Have a Regular Source of Care (30) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by PRIME Enrollment Status (BGCSMPLP, 76, 93) and Regular Source of Care (31) Who Agree or Strongly Agree with the Selected Statements ¹								
Attitudes about TRICARE Prime	TRICARE Prime Enrollment Status (Mature and New TRICARE Prime Regions Only)							
	Active Duty		Enrolled Non-Active Duty		Not Enrolled Under Age 65		Not Enrolled Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Have clear information about enrollment procedures (73 a)	57.7 1.14	52.7 6.64	66.6 0.75	56.7 1.46	39.5 1.75	34.6 1.02	29.6 2.25	20.1 15.00
TRICARE Prime will increase access to care (73 b)	32.3 1.11	38.3 6.62	51.2 0.78	39.5 1.47	25.6 1.56	10.3 0.69	23.6 2.31	7.9 0.78
Confused about costs (73 c)	34.5 1.10	26.7 5.50	27.8 0.72	32.4 1.42	40.8 1.79	41.5 1.07	35.9 2.52	35.8 1.55
Will have better preventive care (73 d)	20.9 0.97	20.4 5.21	38.1 0.78	30.3 1.39	19.5 1.47	7.1 0.57	20.8 2.24	5.7 0.66
TRICARE Prime will make it harder to see a specialist (73 e)	22.9 0.90	15.6 3.62	21.4 0.64	29.1 1.35	24.8 1.49	33.7 1.01	20.0 1.89	26.3 1.47
Can see the same doctor each visit (73 f)	34.8 1.12	46.8 6.76	47.1 0.79	59.6 1.42	28.2 1.63	20.8 0.93	18.8 2.13	9.7 0.87
Know what to do to make an appointment (73 g)	53.4 1.16	48.2 6.71	74.9 0.69	60.1 1.42	27.4 1.52	17.0 0.83	22.6 2.09	11.5 1.07
Will be easier to get phone advice (73 h)	25.0 0.99	39.4 6.94	34.9 0.76	25.7 1.38	12.4 1.16	5.5 0.53	11.1 1.64	4.5 0.61
Will use more of own money for health care (73 i)	26.8 1.01	41.0 6.71	30.5 0.70	44.2 1.49	48.0 1.82	37.6 1.05	32.5 2.42	25.8 1.50
Know how to use Health Care Finder (73 j)	29.9 1.06	43.8 6.76	42.4 0.79	44.2 1.48	20.2 1.39	18.3 0.86	16.3 1.95	10.5 1.06
Satisfied with prompt payment of bills from civilian providers (73 k)	14.4 0.88	20.4 5.98	18.8 0.63	34.1 1.44	10.2 1.00	22.6 0.93	15.2 1.84	29.3 1.43
Satisfied with choice of provider (73 l)	27.9 1.03	32.2 6.54	46.4 0.79	43.1 1.49	8.7 0.97	5.8 0.53	12.1 1.81	5.0 0.68
Quality of my health care has improved under TRICARE Prime (73 m)	11.6 0.81	15.7 5.80	22.1 0.67	22.6 1.29	5.5 0.79	2.1 0.36	8.1 1.51	2.6 0.50
Need more information (73 n)	49.8 1.15	31.0 5.79	39.7 0.78	39.2 1.45	53.8 1.81	51.9 1.10	41.6 2.59	46.3 1.58
Understand differences between Standard, Extra, and Prime (73 o)	47.9 1.14	50.3 6.68	54.9 0.79	45.7 1.46	35.7 1.72	36.1 1.04	25.0 2.20	18.0 1.25
Total population who knows something about TRICARE Prime (n)	474,953	14,465	490,285	158,809	110,882	246,377	32,713	90,379

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 53</p> <p>Attitudes About TRICARE Prime (73)</p> <p>Beneficiaries Who Know Something About TRICARE Prime (71) and Who Used Military Care in the Past 12 Months (43)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Phase of TRICARE Implementation (CACSMPLP) and PCM Type (79)</p> <p>Who Agree or Strongly Agree with the Selected Statements¹</p>					
Attitudes about TRICARE Prime	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Have clear information about enrollment procedures (73 a)	60.8 1.19	65.4 2.88	62.3 0.79	59.4 2.49	32.3 1.04
TRICARE Prime will increase access to care (73 b)	44.9 1.19	52.4 3.01	37.8 0.77	47.4 2.56	22.1 1.00
Confused about costs (73 c)	28.5 1.13	30.0 2.89	32.9 0.77	31.7 2.39	46.5 1.12
Will have better preventive care (73 d)	31.1 1.10	40.4 2.96	27.0 0.70	37.1 2.44	15.3 0.85
TRICARE Prime will make it harder to see a specialist (73 e)	19.5 0.91	27.1 2.71	24.9 0.68	28.7 2.33	22.6 0.98
Can see the same doctor each visit (73 f)	40.7 1.19	72.0 2.57	40.1 0.78	67.2 2.30	29.0 1.06
Know what to do to make an appointment (73 g)	61.4 1.20	75.6 2.58	66.7 0.77	66.6 2.40	28.6 1.03
Will be easier to get phone advice (73 h)	29.7 1.08	32.6 2.81	29.7 0.72	31.2 2.41	17.0 0.94
Will use more of own money for health care (73 i)	26.4 1.06	46.1 3.03	29.6 0.71	46.9 2.53	35.1 1.05
Know how to use Health Care Finder (73 j)	37.1 1.15	50.8 3.00	35.5 0.76	47.0 2.54	14.1 0.81
Satisfied with prompt payment of bills from civilian providers (73 k)	16.9 0.95	39.2 2.99	14.9 0.56	30.8 2.34	12.3 0.75
Satisfied with choice of provider (73 l)	37.0 1.13	54.1 2.98	37.1 0.76	48.6 2.54	13.8 0.82
Quality of my health care has improved under TRICARE Prime (73 m)	18.3 0.94	30.4 2.79	15.6 0.56	25.5 2.28	6.1 0.61
Need more information (73 n)	45.3 1.21	32.7 2.86	42.4 0.80	39.0 2.49	67.7 1.06
Understand differences between Standard, Extra, and Prime (73 o)	48.5 1.21	49.1 2.97	55.5 0.80	57.4 2.48	29.8 1.03
Total population who knows something about TRICARE Prime (n)	446,900	49,457	475,851	41,908	543,249

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 54</p> <p>Attitudes About TRICARE Prime (73)</p> <p>Beneficiaries Who Know Something About TRICARE Prime (71)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)</p> <p>Who Agree or Strongly Agree with the Selected Statements¹</p>				
Attitudes about TRICARE Prime	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Have clear information about enrollment procedures (73 a)	46.8 0.98	43.0 0.78	50.3 0.78	39.3 1.06
TRICARE Prime will increase access to care (73 b)	28.7 0.92	28.5 0.74	31.5 0.75	28.2 1.03
Confused about costs (73 c)	38.3 0.98	39.4 0.77	35.4 0.76	44.0 1.09
Will have better preventive care (73 d)	20.5 0.82	21.0 0.66	22.5 0.67	19.9 0.87
TRICARE Prime will make it harder to see a specialist (73 e)	23.6 0.83	28.1 0.70	23.4 0.67	27.7 0.95
Can see the same doctor each visit (73 f)	32.4 0.95	32.9 0.75	37.1 0.78	29.4 0.99
Know what to do to make an appointment (73 g)	41.0 0.97	42.6 0.78	46.0 0.78	39.2 1.06
Will be easier to get phone advice (73 h)	19.7 0.81	20.4 0.68	22.8 0.69	17.6 0.86
Will use more of own money for health care (73 i)	31.1 0.87	36.8 0.76	32.6 0.74	36.5 1.02
Know how to use Health Care Finder (73 j)	25.0 0.85	25.8 0.69	29.9 0.72	20.9 0.83
Satisfied with prompt payment of bills from civilian providers (73 k)	17.5 0.76	18.1 0.61	18.4 0.62	16.8 0.79
Satisfied with choice of provider (73 l)	23.9 0.87	22.3 0.67	25.8 0.69	19.5 0.86
Quality of my health care has improved under TRICARE Prime (73 m)	10.8 0.69	10.9 0.51	12.2 0.57	9.5 0.59
Need more information (73 n)	50.9 1.00	52.9 0.79	50.0 0.79	56.9 1.08
Understand differences between Standard, Extra, and Prime (73 o)	40.1 0.97	38.6 0.76	43.5 0.77	34.7 1.04
Total population who knows something about TRICARE Prime (n)	539,279	716,441	788,083	403,386

¹ The bottom number of each cell is the standard error of the sample estimate

USE OF PREVENTIVE CARE

Table 57 Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33) Various Populations Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Preventive Care	Gender	
	Men	Women
Physical in past 12 months (11)	51.9 0.54	60.1 0.44
Blood pressure check within the past 2 years (12)	96.0 0.21	96.9 0.16
Cholesterol screening within the past 5 years (13)	82.9 0.43	74.8 0.40
Immunization or flu shot in past 12 months (14)	70.4 0.41	45.5 0.43
Advice on healthy living from health care provider in past 12 months (15)	52.0 0.54	57.0 0.45
Dental exam in past 12 months (16)	71.9 0.43	68.4 0.42
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	34.4 1.04	39.0 1.00
Total population (n) ²	1,873,168	1,868,728

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6 and row 7 are different. The population for rows 1-6 is all respondents; for row 7 is current smokers plus those who quit smoking in the past year.

<p>Table 58</p> <p>Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33)</p> <p>Various Populations</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹</p>				
Preventive Care	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Physical in past 12 months (11)	48.8 0.86	51.4 0.78	56.8 0.48	73.1 0.45
Blood pressure check within the past 2 years (12)	97.2 0.32	96.8 0.27	95.2 0.20	97.6 0.16
Cholesterol screening within the past 5 years (13)	77.3 0.73	59.2 0.77	83.4 0.36	92.9 0.26
Immunization or flu shot in past 12 months (14)	85.5 0.63	26.5 0.68	41.8 0.48	76.8 0.43
Advice on healthy living from health care provider in past 12 months (15)	45.2 0.86	48.1 0.78	59.1 0.48	68.7 0.48
Dental exam in past 12 months (16)	85.6 0.63	70.0 0.71	59.6 0.47	64.8 0.49
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	32.6 1.59	34.2 1.68	39.2 0.92	43.3 1.34
Pap smear in past 3 years (24)	95.6 0.95	93.5 0.41	86.6 0.47	82.2 0.55
Ever had a mammography, women age 40 to 49 (26)	92.9 1.90	91.5 1.10	91.4 0.78	N/A N/A
Mammography in past 12 months, women age 50 or over (26)	72.3 11.76	61.2 5.09	69.0 0.82	66.2 0.69
Breast exam in past 12 months (27)	73.4 1.58	66.2 0.77	64.9 0.65	66.4 0.69
First trimester prenatal care (28, 29)	93.3 1.92	88.1 1.52	76.0 5.78	65.9 ³ 18.85
Prostate exam in past 2 years, men age 40 or over (23)	57.9 2.22	51.3 5.33	67.8 0.64	85.0 0.50
Total population (n) ²	1,134,403	652,199	1,356,197	599,227

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women

³ Although this result appears unlikely, the result reflects survey responses

Table 59 Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33) Various Populations Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Preventive Care	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Physical in past 12 months (11)	54.2 0.56	58.0 0.83	55.9 0.40
Blood pressure check within the past 2 years (12)	96.2 0.21	96.5 0.31	96.7 0.15
Cholesterol screening within the past 5 years (13)	79.5 0.45	76.8 0.72	80.1 0.32
Immunization or flu shot in past 12 months (14)	56.9 0.48	59.0 0.68	58.2 0.37
Advice on healthy living from health care provider in past 12 months (15)	53.9 0.56	53.1 0.83	56.4 0.41
Dental exam in past 12 months (16)	69.7 0.47	71.5 0.69	69.4 0.37
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	34.1 1.10	34.8 1.65	41.1 0.91
Pap smear in past 3 years (24)	89.6 0.41	88.5 0.67	89.4 0.34
Ever had a mammography, women age 40 to 49 (26)	92.6 0.83	90.2 1.56	91.5 0.78
Mammography in past 12 months, women age 50 or over (26)	66.8 0.95	67.4 1.32	68.7 0.76
Breast exam in past 12 months (27)	65.7 0.70	67.4 0.99	66.6 0.53
First trimester prenatal care (28, 29)	88.9 1.89	88.2 2.68	87.8 1.61
Prostate exam in past 2 years, men age 40 or over (23)	70.0 0.85	70.4 1.32	72.4 0.63
Total population (n) ³	1,301,474	1,167,189	1,273,363

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

³ The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

<p>Table 60</p> <p>Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33)</p> <p>Various Populations</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMLP) by Beneficiary Type (BGCSMLP) and Regular Source of Care (31)¹</p>								
Preventive Care	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Physical in past 12 months (11)	48.4 0.96	61.8 4.82	50.4 0.90	63.1 2.09	51.5 0.79	65.7 0.67	65.3 0.97	78.2 0.53
Blood pressure check within the past 2 years (12)	97.8 0.30	96.5 2.46	97.3 0.29	98.0 0.54	94.9 0.34	97.7 0.20	97.0 0.33	99.0 0.13
Cholesterol screening within the past 5 years (13)	79.7 0.77	70.6 4.64	58.6 0.89	69.6 2.00	79.8 0.64	89.8 0.42	90.5 0.62	95.8 0.25
Immunization or flu shot in past 12 months (14)	87.1 0.65	60.5 4.82	26.3 0.79	30.9 1.97	40.4 0.78	45.6 0.70	73.9 0.91	79.6 0.51
Advice on healthy living from health care provider in past 12 months (15)	48.1 0.96	46.0 4.90	48.1 0.90	56.1 2.17	56.1 0.78	67.1 0.66	67.7 0.97	71.7 0.59
Dental exam in past 12 months (16)	87.3 0.66	73.6 4.10	70.6 0.82	72.7 1.92	55.1 0.78	65.5 0.67	57.7 1.03	68.6 0.61
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	34.5 1.79	19.6 6.48	34.8 1.94	38.1 4.60	36.9 1.51	44.9 1.36	45.7 2.67	46.0 1.71
Pap smear in past 3 years (24)	96.7 0.84	95.5 2.18	93.9 0.46	95.5 0.85	86.3 0.75	89.9 0.62	81.6 1.14	83.6 0.68
Ever had a mammography, women age 40 to 49 (26)	95.3 1.38	79.2 12.58	92.6 1.08	87.7 4.16	92.2 1.09	91.9 1.22	N/A N/A	N/A N/A
Mammography in past 12 months, women age 50 or over (26)	76.6 13.12	63.8 28.17	65.7 6.32	55.9 10.27	69.4 1.33	70.8 1.13	66.1 1.39	68.2 0.86
Breast exam in past 12 months (27)	75.4 1.61	71.1 6.88	67.4 0.88	69.9 2.08	63.1 1.06	70.0 0.91	61.9 1.43	70.9 0.82
First trimester prenatal care (28, 29)	94.4 1.84	94.4 5.73	90.0 1.53	85.0 4.50	82.5 6.38	73.3 10.86	48.2 27.94	74.6 16.22
Prostate exam in past 2 years, men age 40 or over (23)	59.6 2.35	49.9 14.39	52.5 6.06	89.3 6.01	63.6 1.10	76.3 0.85	81.6 1.13	88.9 0.57
Total population (n) ²	895,454	44,049	465,463	107,349	515,172	637,707	139,016	369,012

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

Table 61 Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33) Various Populations Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and Regular Source of Care (31)¹								
Preventive Care	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)							
	Active Duty		Enrolled Non-Active Duty		Not Enrolled Under Age 65		Not Enrolled Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Physical in past 12 months (11)	47.9 1.08	54.9 5.43	53.0 0.77	66.1 1.32	44.5 1.50	66.0 0.84	66.5 1.33	78.6 0.63
Blood pressure check within the past 2 years (12)	98.4 0.24	98.5 0.79	96.9 0.26	98.0 0.38	92.2 0.79	97.4 0.27	97.2 0.47	99.1 0.14
Cholesterol screening within the past 5 years (13)	79.3 0.90	71.9 4.93	70.6 0.71	85.3 0.98	66.9 1.41	88.9 0.53	89.8 0.90	96.0 0.29
Immunization or flu shot in past 12 months (14)	88.5 0.70	61.5 5.15	34.3 0.72	45.4 1.35	31.7 1.42	45.0 0.87	72.4 1.29	79.9 0.62
Advice on healthy living from health care provider in past 12 months (15)	48.8 1.08	47.6 5.36	54.1 0.77	64.2 1.33	47.3 1.51	65.7 0.84	65.9 1.35	72.0 0.72
Dental exam in past 12 months (16)	88.0 0.71	70.8 4.96	63.1 0.74	63.8 1.29	52.3 1.50	66.6 0.84	55.5 1.44	68.6 0.74
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	37.9 2.06	20.8 7.43	37.9 1.57	43.7 2.79	30.8 2.71	46.4 1.74	43.3 3.59	45.9 2.09
Pap smear in past 3 years (24)	96.9 0.78	92.5 3.57	92.5 0.48	94.0 0.81	82.5 1.53	88.5 0.83	82.9 1.53	84.0 0.82
Ever had a mammography, women age 40 to 49 (26)	95.7 1.78	64.2 16.62	92.7 0.94	90.1 3.11	89.2 2.27	91.2 1.64	N/A N/A	N/A N/A
Mammography in past 12 months, women age 50 or over (26)	81.1 12.99	63.8 28.17	73.9 1.58	66.8 2.46	52.3 3.19	70.0 1.45	66.0 1.91	68.3 1.03
Breast exam in past 12 months (27)	74.3 1.89	51.5 8.38	66.3 0.85	67.4 1.69	55.4 2.07	69.8 1.14	59.0 2.02	70.2 0.99
First trimester prenatal care (28, 29)	93.9 2.33	89.1 10.40	89.8 1.90	84.5 5.58	87.9 5.07	93.0 4.00	36.4 27.19	37.7 23.63
Prostate exam in past 2 years, men age 40 or over (23)	59.1 2.76	57.6 15.54	68.6 1.47	77.9 1.81	50.4 2.28	76.9 1.07	80.8 1.62	89.8 0.66
Total population (n) ²	575,189	24,373	524,927	177,044	155,816	374,637	76,319	260,856

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

<p>Table 62</p> <p>Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33)</p> <p>Various Populations</p> <p>Percent of Beneficiaries Using Military Care in Past 12 Months in Domestic Catchment Areas (CACSMPLP)</p> <p>by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)¹</p>					
Preventive Care	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Physical in past 12 months (11)	49.8 1.03	56.2 0.83	63.9 1.88	57.4 1.02	74.1 0.77
Blood pressure check within the past 2 years (12)	98.7 0.23	98.4 0.19	98.8 0.33	96.2 0.39	98.5 0.24
Cholesterol screening within the past 5 years (13)	77.9 0.88	73.0 0.74	81.3 1.61	78.1 0.86	94.0 0.42
Immunization or flu shot in past 12 months (14)	87.9 0.69	36.0 0.78	41.8 1.92	40.7 1.01	77.3 0.75
Advice on healthy living from health care provider in past 12 months (15)	48.8 1.04	57.6 0.82	61.4 1.92	58.4 1.02	71.1 0.82
Dental exam in past 12 months (16)	87.7 0.70	65.1 0.78	63.9 1.84	60.3 1.00	62.9 0.86
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	37.5 1.97	41.4 1.78	40.0 3.80	38.9 1.99	45.5 2.45
Pap smear in past 3 years (24)	97.4 0.67	94.5 0.43	95.2 1.04	87.0 0.90	85.9 0.84
Ever had a mammography, women age 40 to 49 (26)	93.4 2.24	94.3 0.89	90.6 3.69	90.4 1.70	N/A N/A
Mammography in past 12 months, women age 50 or over (26)	76.8 11.46	78.2 1.70	66.1 3.54	65.0 1.90	67.7 1.17
Breast exam in past 12 months (27)	73.5 1.79	69.5 0.89	69.7 2.28	63.9 1.34	65.2 1.20
First trimester prenatal care (28, 29)	93.4 2.35	89.4 1.93	86.9 5.91	89.8 3.47	59.0 26.58
Prostate exam in past 2 years, men age 40 or over (23)	59.7 2.69	72.8 1.52	71.7 2.94	67.4 1.51	86.6 0.89
Total population (n) ²	630,684	430,404	94,353	308,452	196,810

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

<p>Table 63</p> <p>Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33)</p> <p>Various Populations</p> <p>Percent of Beneficiaries Using Military Care in Past 12 Months in Domestic Catchment Areas</p> <p>by Phase of TRICARE Implementation (CACSMPLP) and PCM Type (79)¹</p>					
Preventive Care	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Physical in past 12 months (11)	52.9 1.16	62.2 2.83	51.9 0.78	65.8 2.39	55.9 0.87
Blood pressure check within the past 2 years (12)	98.6 0.26	98.9 0.39	98.6 0.18	98.6 0.54	97.9 0.26
Cholesterol screening within the past 5 years (13)	75.0 1.03	81.9 2.36	76.8 0.64	80.5 2.12	77.6 0.75
Immunization or flu shot in past 12 months (14)	70.4 0.90	42.5 2.90	63.4 0.67	41.1 2.39	60.6 0.76
Advice on healthy living from health care provider in past 12 months (15)	52.9 1.17	60.4 2.89	51.8 0.78	62.6 2.44	54.8 0.88
Dental exam in past 12 months (16)	80.4 0.84	65.3 2.71	76.8 0.64	62.3 2.41	74.2 0.72
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	40.0 2.35	43.6 5.66	37.7 1.55	35.4 4.82	33.6 1.80
Pap smear in past 3 years (24)	95.3 0.62	95.2 1.54	95.3 0.42	95.1 1.32	91.8 0.58
Ever had a mammography, women age 40 to 49 (26)	95.3 1.26	85.1 6.56	93.4 1.11	96.9 1.75	94.4 1.09
Mammography in past 12 months, women age 50 or over (26)	81.3 2.71	64.6 5.42	76.1 2.14	67.8 4.33	71.8 1.35
Breast exam in past 12 months (27)	71.7 1.36	68.7 3.43	69.7 0.97	70.9 2.80	71.9 0.94
First trimester prenatal care (28, 29)	91.2 2.31	85.7 8.16	90.1 1.94	89.7 5.49	85.4 2.81
Prostate exam in past 2 years, men age 40 or over (23)	63.1 2.87	68.5 4.59	68.0 1.67	75.0 3.58	72.0 1.49
Total population (n) ²	528,313	50,956	532,775	43,398	853,056

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

Table 64 Use of Preventive Care (11-16, 18, 20, 23-29, 32, 33) Various Populations Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7)¹				
Preventive Care	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Physical in past 12 months (11)	55.8 0.78	59.1 0.63	58.0 0.64	55.0 0.87
Blood pressure check within the past 2 years (12)	95.7 0.33	97.5 0.18	96.5 0.26	96.3 0.32
Cholesterol screening within the past 5 years (13)	78.1 0.66	79.6 0.57	80.4 0.54	75.1 0.81
Immunization or flu shot in past 12 months (14)	59.5 0.73	57.7 0.60	59.9 0.59	55.2 0.85
Advice on healthy living from health care provider in past 12 months (15)	46.4 0.78	65.6 0.62	52.9 0.65	59.5 0.88
Dental exam in past 12 months (16)	76.8 0.62	62.6 0.59	72.7 0.55	64.7 0.79
Smoking counseling in past 12 months (current smokers & quit in past year) (18, 20)	34.3 1.96	39.2 1.21	36.3 1.41	36.8 1.53
Pap smear in past 3 years (24)	90.0 0.62	88.3 0.50	89.3 0.54	89.3 0.61
Ever had a mammography, women age 40 to 49 (26)	90.7 1.66	91.3 1.13	91.8 1.01	89.9 1.56
Mammography in past 12 months, women age 50 or over (26)	70.1 1.24	65.7 1.00	69.4 1.08	65.6 1.39
Breast exam in past 12 months (27)	70.1 0.95	64.3 0.78	69.1 0.80	63.1 1.05
First trimester prenatal care (28, 29)	91.2 2.41	85.1 2.44	92.1 2.02	85.7 3.14
Prostate exam in past 2 years, men age 40 or over (23)	71.1 1.22	72.0 0.93	72.6 0.93	67.7 1.38
Total population (n) ²	811,310	1,037,197	1,129,742	593,183

¹ The bottom number of each cell is the standard error of the sample estimate

² The population for rows 1-6, row 7, rows 8-11, row 12, and row 13 are all different. The population for rows 1-6 is all respondents; for row 7, current smokers plus those who quit smoking in past year; for rows 8 and 11, all women; for row 9, women aged 40-49; for row 10, women aged 50 and above; for row 12, all women who are pregnant or were pregnant in the past year; and for row 13, all men aged 40 and above.

USE OF CARE

Table 67 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Use of Care	Gender	
	Men	Women
Any care from military sources (43)	69.5 0.44	72.0 0.38
Any care from civilian sources (58)	46.2 0.48	65.3 0.43
Any outpatient visits (46, 61)	71.9 0.49	76.0 0.37
Any nights in hospital (45, 60)	10.7 0.30	16.1 0.33
Total population (n)	1,873,168	1,868,728

¹ The bottom number of each cell is the standard error of the sample estimate

Table 68 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹				
Use of Care	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Any care from military sources (43)	86.4 0.63	84.2 0.59	58.4 0.47	54.0 0.51
Any care from civilian sources (58)	24.6 0.75	52.2 0.76	70.7 0.44	84.7 0.36
Any outpatient visits (46, 61)	77.2 0.77	83.0 0.58	71.7 0.43	62.8 0.49
Any nights in hospital (45, 60)	7.9 0.47	16.4 0.60	12.1 0.32	23.4 0.43
Total population (n)	1,134,403	652,199	1,356,197	599,227

¹ The bottom number of each cell is the standard error of the sample estimate

Table 69 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Use of Care	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Any care from military sources (43)	75.6 0.43	70.1 0.68	66.4 0.36
Any care from civilian sources (58)	51.0 0.50	55.6 0.76	60.7 0.36
Any outpatient visits (46, 61)	75.2 0.48	73.1 0.74	73.4 0.36
Any nights in hospital (45, 60)	13.9 0.37	12.7 0.51	13.4 0.27
Total population (n)	1,301,474	1,167,189	1,273,363

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 70 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Beneficiaries With a Regular Source of Care (30) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹				
Use of Care	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Any care from military sources (43)	89.4 0.61	85.8 0.61	59.6 0.49	54.3 0.52
Any care from civilian sources (58)	25.6 0.83	52.6 0.81	72.4 0.45	85.7 0.36
Any outpatient visits (46, 61)	80.5 0.79	84.5 0.59	73.9 0.44	64.0 0.50
Any nights in hospital (45, 60)	8.2 0.52	17.0 0.64	12.6 0.34	23.8 0.45
Total population (n)	964,459	592,764	1,242,763	572,219

¹ The bottom number of each cell is the standard error of the sample estimate

Table 71 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Beneficiaries Using Military Care in Past 12 Months (43) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)¹					
Use of Care	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Any care from military sources (43)	100.0 0.00	100.0 0.00	100.0 0.00	100.0 0.00	100.0 0.00
Any care from civilian sources (58)	24.0 0.88	45.9 0.82	81.5 1.51	70.0 0.97	82.4 0.69
Any outpatient visits (46, 61)	87.8 0.72	85.4 0.58	82.9 1.43	77.9 0.87	65.9 0.86
Any nights in hospital (45, 60)	8.7 0.62	17.0 0.64	19.8 1.60	14.5 0.71	27.5 0.79
Total population (n)	630,684	430,404	94,353	308,452	196,810

¹ The bottom number of each cell is the standard error of the sample estimate

Table 72 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Beneficiaries Using Military Care in Past 12 Months (43) Percent of Beneficiaries in Domestic Catchment Areas by Phase of TRICARE Implementation (CACSMPLP) and PCM Type (79)¹					
Use of Care	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Any care from military sources (43)	100.0 0.00	100.0 0.00	100.0 0.00	100.0 0.00	100.0 0.00
Any care from civilian sources (58)	30.8 1.04	84.4 2.10	35.0 0.71	78.0 2.14	49.2 0.84
Any outpatient visits (46, 61)	86.9 0.82	85.0 2.06	86.7 0.53	80.4 1.96	84.0 0.64
Any nights in hospital (45, 60)	12.1 0.75	21.3 2.50	12.0 0.50	18.1 1.87	14.4 0.58
Total population (n)	528,313	50,956	532,775	43,398	853,056

¹ The bottom number of each cell is the standard error of the sample estimate

Table 73 Use of Care in Past 12 Months (43, 45, 46, 58, 60, 61) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)¹				
Use of Care	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Any care from military sources (43)	67.6 0.68	74.9 0.49	69.7 0.57	75.1 0.70
Any care from civilian sources (58)	51.0 0.77	64.0 0.63	53.2 0.64	61.0 0.87
Any outpatient visits (46, 61)	69.9 0.71	80.2 0.51	72.9 0.59	78.2 0.71
Any nights in hospital (45, 60)	8.0 0.40	21.6 0.51	11.5 0.41	18.5 0.62
Total population (n)	811,310	1,037,197	1,129,742	593,183

¹ The bottom number of each cell is the standard error of the sample estimate

Table 81 Use of Dental Care in Past 12 Months (84, 85, 86) All Beneficiaries (84, 85) and Beneficiaries Who Used Dental Care in Past 12 Months (86) Percent of Beneficiaries by Location (CACSMPLP)¹				
Dental Care	Location			
	Total DoD Beneficiaries	U.S. Catchment Area Beneficiaries	U.S. Non-Catchment Area Beneficiaries	Overseas Beneficiaries
Military source of dental care (84)	27.3 0.16	32.0 0.23	10.0 0.27	76.7 0.69
Civilian source of dental care (84)	72.7 0.16	68.0 0.23	90.0 0.27	23.3 0.69
Any dental care, past 12 months (85)	68.1 0.28	69.5 0.30	63.8 0.62	78.0 0.81
Number of visits (86)				
only 1 visit (86)	23.0 0.32	23.6 0.39	19.2 0.61	34.9 1.15
2 visits (86)	39.2 0.37	39.4 0.43	40.4 0.77	32.0 1.12
3 visits (86)	16.6 0.28	16.6 0.32	17.0 0.59	15.0 0.86
4 visits (86)	10.4 0.22	10.0 0.23	11.6 0.51	8.7 0.67
5 or more visits (86)	10.8 0.24	10.4 0.27	11.8 0.52	9.4 0.69
Total population who used dental care in past 12 months (n) ²	4,299,175	2,600,847	1,384,494	313,834

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for rows 1-3 is different from the total population for rows 4-9 because only those who received dental care answer question 86

Table 82 Use of Dental Care in Past 12 Months (84, 85, 86) All Beneficiaries (84, 85) and Beneficiaries Who Used Dental Care in Past 12 Months (86) Percent of Beneficiaries in Domestic Catchment Areas by Service Affiliation of Facility (CACSMPLP)¹			
Dental Care	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Any dental care, past 12 months (85)	69.2 0.47	70.3 0.70	69.1 0.37
Number of visits (86)			
only 1 visit (86)	22.4 0.61	24.8 0.93	23.7 0.43
2 visits (86)	39.7 0.68	39.8 1.00	38.6 0.48
3 visits (86)	17.6 0.54	15.7 0.72	16.5 0.37
4 visits (86)	9.3 0.36	9.3 0.52	11.3 0.31
5 or more visits (86)	11.0 0.45	10.4 0.61	9.9 0.30
Total population who used dental care in past 12 months (n) ³	900,604	820,306	879,937

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

³ The total population for rows 1 is different from the total population for rows 2-7 because only those who received dental care answer question 86

Table 83 Use of Dental Care in Past 12 Months (86) Beneficiaries in Domestic Catchment Areas Who Used Dental Care in Past 12 Months (85) Percent of Beneficiaries by Type of Facility Usually Used (84, 88)¹			
Number of Dental Care Visits	Military	Civilian	Enrolled in ADFMDP
only 1 visit (86)	34.1 0.86	17.5 0.35	26.2 0.91
2 visits (86)	34.5 0.87	42.2 0.45	40.2 0.98
3 visits (86)	15.5 0.64	17.3 0.35	15.6 0.70
4 visits (86)	6.9 0.43	11.8 0.27	8.1 0.47
5 or more visits (86)	9.0 0.54	11.2 0.29	9.9 0.59
Total population (n)	947,680	1,644,963	616,917

¹ The bottom number of each cell is the standard error of the sample estimate

SOURCE OF CARE

Table 76 Regular Source of Care (30, 31) All Beneficiaries (30) and Beneficiaries with a Regular Source of Care (31) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Source of Care	Gender	
	Men	Women
Have regular source (30)	87.9 0.39	92.7 0.24
Military hospital, clinic, or sick call (31)	63.8 0.40	52.4 0.44
Civilian doctor's office (31)	26.8 0.37	38.1 0.43
PRIMUS or NAVCARE clinic (31)	1.8 0.13	5.4 0.28
USTF (31)	0.6 0.06	0.6 0.06
Veterans' Administration clinic or hospital (31)	3.9 0.15	0.4 0.06
Some other type of place (31)	3.0 0.15	3.2 0.16
Total population who have a regular source of care (n) ²	1,642,971	1,729,102

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-7 because only those who answer yes to question 30 also answer question 31

Table 77 Regular Source of Care (30, 31) All Beneficiaries (30) and Beneficiaries with a Regular Source of Care (31) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹				
Source of Care	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Have regular source (30)	85.1 0.64	90.9 0.42	91.8 0.27	96.2 0.19
Military hospital, clinic, or sick call (31)	93.6 0.51	72.1 0.74	38.2 0.48	24.0 0.42
Civilian doctor's office (31)	4.1 0.42	17.8 0.68	48.7 0.50	62.7 0.50
PRIMUS or NAVCARE clinic (31)	0.9 0.22	7.8 0.56	4.9 0.27	1.4 0.15
USTF (31)	0.2 0.07	0.3 0.07	0.9 0.09	1.0 0.10
Veterans' Administration clinic or hospital (31)	0.4 0.13	0.2 0.10	3.7 0.17	3.7 0.19
Some other type of place (31)	0.9 0.19	1.6 0.23	3.6 0.20	7.1 0.31
Total population who have a regular source of care (n) ²	964,459	592,764	1,242,763	572,219

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-7 because only those who answer yes to question 30 also answer question 31

Table 78 Regular Source of Care (30, 31) All Beneficiaries (30) and Beneficiaries with a Regular Source of Care (31) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Source of Care	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Have regular source (30)	90.2 0.36	89.9 0.55	90.9 0.25
Military hospital, clinic, or sick call (31)	65.0 0.45	54.6 0.69	53.7 0.36
Civilian doctor's office (31)	25.8 0.41	33.0 0.64	39.3 0.37
PRIMUS or NAVCARE clinic (31)	3.5 0.22	7.1 0.43	0.6 0.08
USTF (31)	1.0 0.10	0.4 0.06	0.3 0.05
Veterans' Administration clinic or hospital (31)	2.4 0.13	1.5 0.16	2.4 0.12
Some other type of place (31)	2.2 0.15	3.4 0.27	3.7 0.16
Total population who have a regular source of care (n) ³	1,169,732	1,048,396	1,154,075

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

³ The total population for row 1 is different from the total population for rows 2-7 because only those who answer yes to question 30 also answer question 31

Table 79 Regular Source of Care (30, 31) All Beneficiaries (30) and Beneficiaries with a Regular Source of Care (31) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)¹				
Source of Care	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Have regular source (30)	88.8 0.54	92.1 0.40	90.6 0.41	90.2 0.55
Military hospital, clinic, or sick call (31)	58.8 0.76	54.8 0.62	59.2 0.62	57.9 0.87
Civilian doctor's office (31)	33.1 0.70	33.4 0.55	31.8 0.56	30.1 0.75
PRIMUS or NAVCARE clinic (31)	3.9 0.37	3.6 0.32	3.8 0.30	4.2 0.47
USTF (31)	0.6 0.08	0.7 0.10	0.5 0.08	0.7 0.12
Veterans' Administration clinic or hospital (31)	0.7 0.09	4.6 0.23	1.7 0.15	4.0 0.26
Some other type of place (31)	3.0 0.26	2.9 0.19	3.0 0.22	3.2 0.31
Total population who have a regular source of care (n) ²	719,153	953,243	1,022,602	533,128

¹ The bottom number of each cell is the standard error of the sample estimate

² The total population for row 1 is different from the total population for rows 2-7 because only those who answer yes to question 30 also answer question 31

BENEFICIARY CHARACTERISTICS

Table 85		
Average Health Status Score ¹ (1-7) of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22) ²		
Health Status	Gender	
	Men	Women
Physical health summary (1-7)	49.3 0.09	48.2 0.09
Mental health summary (1-7)	52.9 0.09	52.0 0.08
Total population (n)	1,873,168	1,868,728

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

Table 86				
Average Health Status Score ¹ (1-7) of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP) ²				
Health Status	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors, and Their Family Members Under Age 65	Retirees, Survivors, and Their Family Members Age 65 or Over
Physical health summary (1-7)	52.8 0.13	51.8 0.13	47.3 0.10	40.7 0.13
Mental health summary (1-7)	52.0 0.14	51.4 0.13	52.7 0.09	53.8 0.09
Total population (n)	1,134,403	652,199	1,356,197	599,227

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

Table 87 Average Health Status Score¹ (1-7) of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)²			
Health Status	Service Affiliation of Facility ³		
	Army	Navy	Air Force
Physical health summary (1-7)	48.6 0.10	49.6 0.14	48.1 0.08
Mental health summary (1-7)	52.2 0.10	52.4 0.14	52.7 0.07
Total population (n)	1,301,474	1,167,189	1,273,363

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

³ The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 88
Beneficiaries Who Have a Regular Source of Care (30)
Average Health Status Score¹ (1-7) of Beneficiaries in Domestic Catchment Areas (CACSMPLP)
by Beneficiary Type (BGCSMPLP) and Regular Source of Care (31)²

Health Status	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Physical health summary (1-7)	52.7 0.14	52.1 0.71	51.9 0.14	51.0 0.40	47.3 0.16	46.7 0.15	40.7 0.27	40.5 0.16
Mental health summary (1-7)	52.1 0.15	52.6 0.59	51.5 0.15	51.7 0.36	52.9 0.14	52.7 0.13	53.9 0.20	53.8 0.11
Total population (n)	895,454	44,049	465,463	107,349	515,172	637,707	139,016	369,012

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

Table 89 Beneficiaries in Domestic Catchment Areas (99) Who Used Military Care in Past 12 Months (43) Average Health Status Score¹ (1-7) by Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)²					
Health Status	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Physical health summary (1-7)	52.2 0.17	49.0 0.16	47.1 0.44	47.0 0.23	39.6 0.23
Mental health summary (1-7)	51.8 0.18	52.3 0.15	51.6 0.39	52.1 0.20	53.1 0.18
Total population (n)	630,684	430,404	94,353	308,452	196,810

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

Table 90 Beneficiaries in Domestic Catchment Areas (99) Who Used Military Care in Past 12 Months (43) Average Health Status Score¹ (1-7) by Stage of TRICARE Implementation (CACSMPLP) and PCM Type (79)²					
Health Status	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Physical health summary (1-7)	51.3 0.19	47.0 0.68	50.5 0.14	47.1 0.51	49.8 0.15
Mental health summary (1-7)	51.8 0.21	51.4 0.60	52.2 0.14	51.8 0.46	52.1 0.14
Total population (n)	528,313	50,956	532,775	43,398	853,056

¹ Standardized health summary scores based on SF-12 Physical and Mental Health Summary Scales and questions 1-7

² The bottom number of each cell is the standard error of the sample estimate

Table 92 Private Insurance Coverage (39-41) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Insurance Coverage	Gender	
	Men	Women
Supplemental MEDICARE coverage (39)	9.0 0.15	9.5 0.15
Private insurance coverage (40)	30.9 0.39	36.0 0.39
Who pays for private insurance? (41)		
Self/family (41)	61.1 0.76	61.6 0.68
Employer (41)	41.3 0.73	27.6 0.65
Spouse's employer (41)	11.1 0.58	26.0 0.62
Other (41)	4.1 0.31	2.7 0.22
Total population (n)	1,873,168	1,868,728

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 93</p> <p>Private Insurance Coverage (39-41)</p> <p>Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹</p>				
Insurance Coverage	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Supplemental MEDICARE coverage (39)	0.6 0.13	0.4 0.08	1.4 0.11	53.5 0.50
Private insurance coverage (40)	9.2 0.49	14.4 0.56	51.2 0.48	60.2 0.50
Who pays for private insurance? (41)				
Self/family (41)	54.7 2.84	50.2 2.14	57.1 0.67	75.6 0.60
Employer (41)	26.6 2.43	45.1 2.13	40.6 0.66	19.5 0.56
Spouse's employer (41)	17.0 2.51	17.0 1.68	23.5 0.58	11.4 0.41
Other (41)	6.6 1.15	2.6 0.80	2.2 0.19	5.0 0.35
Total population (n)	1,134,403	652,199	1,356,197	599,227

¹ The bottom number of each cell is the standard error of the sample estimate

Table 94			
Private Insurance Coverage (39-41)			
Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP) ¹			
Insurance Coverage	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Supplemental MEDICARE coverage (39)	8.2 0.17	8.2 0.20	11.3 0.17
Private insurance coverage (40)	31.0 0.42	31.0 0.60	38.1 0.36
Who pays for private insurance? (41)			
Self/family (41)	62.2 0.84	59.2 1.21	62.3 0.65
Employer (41)	33.2 0.79	34.4 1.15	34.4 0.64
Spouse's employer (41)	18.3 0.67	20.1 1.06	19.1 0.53
Other (41)	3.3 0.35	3.5 0.40	3.3 0.24
Total population (n)	1,301,474	1,167,189	1,273,363

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 95 Private Insurance Coverage (39-41) Beneficiaries With a Regular Source of Care (30) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP) and Regular Source of Care (31)¹								
Insurance Coverage	Active Duty Personnel		Active Duty Family Members		Retirees, Survivors and Their Family Members Under Age 65		Retirees, Survivors and Their Family Members Age 65 or Over	
	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source	Mil Source	Civ Source
Supplemental MEDICARE coverage (39)	0.2 0.07	0.0 0.00	0.3 0.09	0.5 0.20	1.2 0.17	1.6 0.19	45.9 1.03	58.2 0.65
Private insurance coverage (40)	6.8 0.49	47.9 4.88	8.9 0.52	35.3 2.06	28.8 0.70	68.2 0.66	41.1 1.03	66.3 0.61
Who pays for private insurance? (41)								
Self/family (41)	49.5 3.76	60.8 6.53	49.8 3.06	51.8 3.60	60.2 1.41	56.6 0.84	77.8 1.43	76.5 0.70
Employer (41)	26.9 3.21	26.8 6.01	34.0 2.91	58.3 3.56	35.3 1.39	42.8 0.84	14.9 1.12	20.3 0.70
Spouse's employer (41)	21.4 3.78	14.8 4.53	23.7 2.81	7.6 1.98	19.2 1.13	24.7 0.75	10.5 0.94	11.5 0.50
Other (41)	5.0 1.14	7.5 3.20	3.0 1.32	1.0 0.50	2.5 0.43	1.8 0.20	4.6 0.96	4.4 0.39
Total population (n)	895,454	44,049	465,463	107,349	515,172	637,707	139,016	369,012

¹ The bottom number of each cell is the standard error of the sample estimate

Table 96 Private Insurance Coverage (39-41) Beneficiaries Who Used Military Care in Past 12 Months (43) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by TRICARE Prime Enrollment Status (BGCSMPLP, 76, 93) and PCM Type (79)¹					
Insurance Coverage	TRICARE Prime Enrollment Status (Mature and New TRICARE Regions Only)				
	Active Duty	Enrolled Non-Active Duty		Not Enrolled Under Age 65	Not Enrolled Age 65 or Over
		Mil PCM	Civ PCM		
Supplemental MEDICARE coverage (39)	0.7 0.16	1.0 0.15	3.9 0.68	1.7 0.26	52.2 0.89
Private insurance coverage (40)	8.7 0.61	13.9 0.56	26.9 1.68	48.4 1.03	55.7 0.90
Who pays for private insurance? (41)					
Self/family (41)	53.7 3.71	62.5 2.11	58.9 3.68	56.0 1.47	78.2 1.06
Employer (41)	27.6 3.15	28.3 2.02	25.0 3.22	38.5 1.44	14.7 0.88
Spouse's employer (41)	16.9 3.29	16.1 1.67	19.2 3.24	23.6 1.23	9.3 0.67
Other (41)	6.0 1.42	3.9 1.07	6.0 1.77	2.1 0.38	6.2 0.71
Total population (n)	630,684	430,404	94,353	308,452	196,810

¹ The bottom number of each cell is the standard error of the sample estimate

Table 97 Private Insurance Coverage (39-41) Beneficiaries Who Used Military Care in Past 12 Months (43) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Phase of TRICARE Implementation (CACSMPLP) and PCM Type (79)¹					
Insurance Coverage	Phase of TRICARE Implementation				
	Mature TRICARE		New TRICARE		Pre-TRICARE
	Mil PCM	Civ PCM	Mil PCM	Civ PCM	
Supplemental MEDICARE coverage (39)	0.8 0.18	3.4 1.01	0.8 0.14	4.5 0.88	6.5 0.19
Private insurance coverage (40)	10.1 0.72	25.2 2.51	11.4 0.47	29.0 2.17	25.0 0.63
Who pays for private insurance? (41)					
Self/family (41)	53.4 3.77	50.1 5.84	62.6 2.16	67.8 4.01	62.4 1.41
Employer (41)	28.4 3.26	31.0 5.42	27.5 1.95	19.0 3.30	32.7 1.34
Spouse's employer (41)	19.0 3.39	19.8 5.61	14.2 1.56	18.6 3.17	20.0 1.17
Other (41)	5.7 1.43	8.8 3.05	4.2 1.07	3.2 1.78	2.2 0.38
Total population (n)	528,313	50,956	532,775	43,398	853,056

¹ The bottom number of each cell is the standard error of the sample estimate

Table 98 Private Insurance Coverage (39-41) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)¹				
Insurance Coverage	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Supplemental MEDICARE coverage (39)	9.5 0.27	10.7 0.26	7.7 0.21	8.9 0.33
Private insurance coverage (40)	33.6 0.67	33.3 0.54	33.0 0.54	31.4 0.74
Who pays for private insurance? (41)				
Self/family (41)	61.2 1.14	63.4 0.93	61.6 0.95	62.8 1.31
Employer (41)	36.1 1.12	30.0 0.88	35.9 0.91	30.6 1.31
Spouse's employer (41)	17.5 0.88	19.7 0.77	19.3 0.79	20.3 1.11
Other (41)	3.6 0.42	3.6 0.39	2.8 0.32	3.8 0.51
Total population (n)	811,310	1,037,197	1,129,742	593,183

¹ The bottom number of each cell is the standard error of the sample estimate

Table 100 Enrollment in TRICARE Prime (BGCSMPLP, 76) Beneficiaries in Domestic Catchment Areas with a Regular Source of Care (30) Percent of Beneficiaries by Regular Source of Care (31)¹			
Enrollment in TRICARE Prime	Military Source	Civilian Source	Other
Enrolled (BGCSMPLP, 76)	83.1 0.31	27.3 0.74	32.2 3.25
Not enrolled (76)	15.6 0.31	67.1 0.75	62.4 3.21
Unsure if enrolled (76)	1.3 0.09	5.6 0.31	5.4 1.32
Total population (n)	2,015,105	1,158,117	100,517

¹ The bottom number of each cell is the standard error of the sample estimate

Table 101 Enrollment in TRICARE Prime (BGCSMPLP, 76, 79) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Gender (22)¹		
Enrollment in TRICARE Prime	Gender	
	Men	Women
Enrolled with military	69.3	50.5
Primary Care Manager (BGCSMPLP, 76, 79)	0.34	0.54
Enrolled with civilian	3.8	10.0
Primary Care Manager (76, 79)	0.16	0.35
Not enrolled	24.8	36.5
(76)	0.33	0.51
Unsure if enrolled	2.2	3.1
(76)	0.11	0.18
Total population (n)	1,873,168	1,868,728

¹ The bottom number of each cell is the standard error of the sample estimate

Table 102 Enrollment in TRICARE Prime (BGCSMPLP, 76, 79) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Beneficiary Type (BGCSMPLP)¹				
Enrollment in TRICARE Prime	Beneficiary Type			
	Active Duty Personnel	Active Duty Family Members	Retirees, Survivors and Their Family Members Under Age 65	Retirees, Survivors and Their Family Members Age 65 or Over
Enrolled with military	100.0 ²	60.9	24.6	3.6
Primary Care Manager (BGCSMPLP, 76, 79)	0.00	0.86	0.48	0.34
Enrolled with civilian	0.0	12.9	12.1	4.0
Primary Care Manager (76, 79)	0.00	0.68	0.39	0.33
Not enrolled	0.0	26.2	56.5	88.3
(76)	0.00	0.80	0.57	0.55
Unsure if enrolled	0.0	0.0	6.8	4.1
(76)	0.00	0.00	0.29	0.32
Total population (n)	1,134,403	652,199	1,356,197	599,227

¹ The bottom number of each cell is the standard error of the sample estimate

² All active duty personnel are automatically considered to be enrolled in TRICARE Prime with military PCM

Table 103 Enrollment in TRICARE Prime (BGCSMPLP, 76, 79) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Service Affiliation of Facility (CACSMPLP)¹			
Enrollment in TRICARE Prime	Service Affiliation of Facility ²		
	Army	Navy	Air Force
Enrolled with military	64.6	61.9	55.6
Primary Care Manager (BGCSMPLP, 76, 79)	0.43	0.60	0.39
Enrolled with civilian	4.7	8.0	7.2
Primary Care Manager (76, 79)	0.23	0.43	0.25
Not enrolled	28.0	27.9	34.3
(76)	0.42	0.59	0.40
Unsure if enrolled	2.7	2.2	2.8
(76)	0.17	0.20	0.16
Total population (n)	1,301,474	1,167,189	1,273,363

¹ The bottom number of each cell is the standard error of the sample estimate

² The Military Treatment Facility in the catchment area from which the respondent was sampled

Table 104 Enrollment in TRICARE Prime (BGCSMPLP, 76, 79) Percent of Beneficiaries in Domestic Catchment Areas (CACSMPLP) by Health Status (1-7, 93)¹				
Enrollment in TRICARE Prime	Physical Health Status		Mental Health Status	
	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile
Enrolled with military	62.0	56.5	61.9	59.2
Primary Care Manager (BGCSMPLP, 76, 79)	0.81	0.72	0.65	0.98
Enrolled with civilian	5.6	8.0	6.4	8.0
Primary Care Manager (76, 79)	0.37	0.40	0.34	0.54
Not enrolled	29.8	32.6	29.5	29.3
(76)	0.73	0.64	0.59	0.85
Unsure if enrolled	2.6	2.9	2.2	3.5
(76)	0.23	0.21	0.17	0.30
Total population (n)	811,310	1,037,197	1,129,742	593,183

¹ The bottom number of each cell is the standard error of the sample estimate

<p>Table 105</p> <p>Enrollment in TRICARE Prime (BGCSMPLP, 76, 79) and Likelihood of Enrolling in TRICARE Prime (83)</p> <p>Beneficiaries in Domestic Catchment Areas by Selected Demographic Characteristics¹</p>								
Enrollment Status	Percent less than \$30,000 income (90)	Percent in area more than 1 year (89)	Percent Male (22)	Percent Married (94)	Average Age (93)	Percent White (97)	Percent 4-year College Graduates (95)	Percent Enrolled 2 Years or More (78)
Enrolled (BGCSMPLP, 76)								
<u>Active duty</u>	58.1 0.63	40.2 0.31	64.9 0.35	37.8 0.36	31.7 0.13	42.7 0.35	43.9 0.74	37.7 1.31
<u>Non-active duty</u>								
Military PCM (79)	19.8 0.48	20.5 0.28	7.9 0.21	23.7 0.31	41.1 0.18	19.9 0.29	17.8 0.51	42.9 1.21
Civilian PCM (79)	5.6 0.30	7.5 0.22	4.0 0.17	7.8 0.23	45.9 0.40	6.8 0.21	6.3 0.35	19.4 0.96
Not enrolled (76)								
Likely to enroll (83)	3.5 0.23	5.0 0.17	3.2 0.15	5.4 0.18	46.6 0.39	4.9 0.17	5.3 0.29	0.0 0.00
Unlikely to enroll (83)	11.1 0.36	23.7 0.30	17.7 0.31	22.7 0.32	54.8 0.21	23.1 0.32	24.1 0.58	0.0 0.00
Unsure if enrolled (76)	1.8 0.15	3.1 0.13	2.3 0.12	2.6 0.12	52.4 0.47	2.7 0.12	2.7 0.21	0.0 0.00
Total population (n)	1,220,032	3,182,716	1,873,168	2,882,902	45	2,922,788	1,044,135	317,252

¹ The bottom number of each cell is the standard error of the sample estimate